

FRONTIER TELEPHONE OF ROCHESTER, INC.

PSC. NO. 6 - TELEPHONE

RETAIL TARIFF

APPLICABLE IN

ALL TERRITORY SERVED BY THIS COMPANY

IN THE COUNTIES OF:

ALLEGHANY	ORLEANS
GENESEE	STEUBEN
LIVINGSTON	WAYNE
MONROE	WYOMING
ONTARIO	YATES

Frontier Telephone of Rochester, Inc. PSC. No. 6 - Telephone Tariff supersedes Frontier Telephone of Rochester, Inc. PSC. No. 2 – Telephone Tariff in its entirety.

CONTACTING THE COMPANY WITH A COMPLAINT

In the case of a dispute between the Customer and the Company, please contact the Company by phone, email or mail.

- Email: Consumer.affairs@ftr.com or,
- By Phone:

Customer Service
1-800-426-6404 Consumer Relations Line or,
- By Mail:

Frontier Communications
Attn: Consumer Relations
P. O. Box 5166
Tampa, FL 33675

CONTACTING THE PUBLIC SERVICE COMMISSION

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York DPS by phone, online or by mail.

- Online: <http://www.dps.ny.gov/complaints> or,
- By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States (M-F 8:30 am – 4:00 pm): or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax
- By Mail:

NYS Department of Public Service
Office of Consumer Services, 4th Floor
3 Empire State Plaza
Albany, NY 12223-1350

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EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (T) - To signify change in text but no change in rate or regulation
- (Z) - To signify a correction

REFERENCES TO THE RETAIL CATALOG

General Rules and Regulations for the following services may be found in the Frontier Telephone of Rochester, Inc., Retail Catalog, Section 2 on Frontier's website at:
<http://carrier.frontiercorp.com/crtf/tariffs/index.cfm?fuseaction=local&sctnID=6&stateID=NY>

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(D)

(D)

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES

1. Application Form

Applicants for initial facilities and service may be required to sign an application form requesting the Telephone Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect.

2. Business and Residence Rates

a. Business Rates apply to service furnished:

- 1) In office buildings, stores, factories and all other places of a business nature.
- 2) In hotels, apartment houses, clubs and boarding and rooming houses except when all stations are within the subscriber's domestic establishment and no business listings are provided; colleges, hospitals and other -institutions, except when the station is located in a patient's room; and in churches except when the station is located in the clergyman's study.
- 3) At any location when the listing indicates a business or a profession except as provided in b.2 hereof, except for the residential work @home program, which makes all Yellow page products available to any residential participant in the program. The Work at Home Program provides the following features:
 - No White Page listings in the business name
 - No free semi-bold listing in the yellow pages
 - Business name not listed in directory assistance.
- 4) At any location where the service includes a station which is at a location where business rates apply unless the station is restricted to incoming calls.
- 5) At any location where the substantial use of the service is occupational rather than domestic.
- 6) At any location where the service is originating calls on behalf of a third party.
- 7) At any location where the customer resells or shares service.

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

2. Business and Residence Rates (Cont'd)

b. Residence rates apply to service furnished:

- 1) In any part of a customer's home or apartment, unless any of the above conditions requiring business rates is present.
- 2) In the office of a physician, surgeon, dentist, osteopath, chiropractist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or practical nurse, provided that:
 - a) The office is located in a part of the subscriber's domestic establishment.
 - b) The listings are restricted to individual names of the subscribers and members of his domestic establishment. Such listings may indicate the subscriber's profession but may not include the designation "office".
 - c) Such service is furnished at one residence only, except that service may be furnished at an additional location for a vacation period.
- 3) In the study of a clergyman located in the church.
- 4) In college fraternity or sorority houses, where members lodge and board within the house.
- 5) In patient's rooms in hospitals or institutions.

c. All semi-public service is classified as business service regardless of the location.

3. Flat Rate Service and Message Rate Service on Same Premises

At a residence location, a customer may have message rated residence service in addition to measured business service. However, a customer may not have flat rated residence service and measured business service on the same premises.

GENERAL RULES AND REGULATIONS

A. APPLICATION OF RATES AND CHARGES (Cont'd)

4. Power Supply

The customer must provide the necessary electric power where and when needed. If there is a power failure, the Telephone Company is not responsible for interrupted service.

5. Special Charges

The Telephone Company may charge an extra installation or monthly charge, or both, if special construction, maintenance or expense is required to install or otherwise provide the service.

The customer may also have to pay more for work done after regular working hours at his/her request.

If the Telephone Company provides any service for which a charge has not been specified, the charge to the customer will be based on what it costs the Telephone Company. Only non-competitive one-time service offerings made on a time and materials basis will be provided "at cost".

6. Competitive Demonstration Period

a. General

The Competitive Demonstration Period gives the Telephone Company the option of waiving recurring charges, nonrecurring charges, or both, in order to induce customers to move from a competitor's service to the Telephone Company's service.

b. Regulations

- 1) The Telephone Company reserves the right to waive any or all recurring charges, nonrecurring charges or both at any time upon 1 days' notice to the Commission.
- 2) Individual promotional periods will not exceed 120 days.
- 3) Within a promotional period, individual line subscribers may be offered the use of services for (up to) a 90-day trial period. The purpose is to acquaint customers with the Telephone Company's services. If, at the conclusion of the 90-day period, the subscriber elects to retain any or all of the services, appropriate rates will apply from the date the service was permanently established.

GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES

1. Use of Service

Except as specified in B.2. following:

The use of business service and facilities is restricted to the subscriber, the agents and representatives of the subscriber and joint users except as otherwise provided by this Tariff and/or Retail Catalog.

The use of residence service and facilities is restricted to the subscriber, domestic establishment and joint users, except that the subscriber may be a person or firm not occupying the premises where the service is furnished for the use of members of a household and joint users.

The Telephone Company is not required to furnish any service if it would harm the efficiency of the Telephone Company's property or service.

2. Sharing of Service

a. General

The Telephone Company will permit the sharing of certain telephone services subject to the following terms and regulations:

- 1) "Sharing" is the provision of any portion of the subscriber's telephone service, leased to the subscriber by the Telephone Company, on a shared cost (non-profit) basis.

GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd)

2. Sharing of Service (Cont'd)

a. General (Cont'd)

- 2) Sharing of services will be permitted except that flat rate exchange service, Optional Calling Service (OPTA-CALL) and any telephone service offered exclusively to residence subscribers cannot be shared.
- 3) The Telephone Company's liability in connection with the provision of service which is resold or shared is limited to that contained in the Retail Catalog, Section 1, D. Liability and Section 12, Interconnection. The offer of service by a subscriber who shares service must include the following provision: "The offering of this service is subject to the rules and regulations of the Telephone Company which provides service. The limitations of liability contained in such the Telephone Company's Retail Catalog apply with full force and effect to the provision of service hereunder."
- 4) Subscribers who share services shall indemnify (i.e., reimburse the Telephone Company for any amount the Telephone Company must pay as a result of), defend and save the Telephone Company harmless against any and all claims which may arise from or in connection with such sharing including, but not limited to, claims for libel, slander, infringement of copyright or patents, claims for injuries to person or property from voltages or currents, arising out of any act or omission of the subscriber in connection with facilities provided by the Telephone Company or the subscriber, claims for interruption of or deficiencies in service and any consequences thereof and claims arising from mistakes in or omissions of directory listings. Such subscribers shall provide at their expense and keep in full force and effect a policy of adequate insurance covering the indemnification provision above, and such policy shall name the Telephone Company as an additional insured.
- 5) The Telephone Company will not be responsible for the manner in which the use of service, or the associated charges are allocated to others by a subscriber who shares service. All applicable rates and charges for such service will be billed to and be the responsibility of the subscriber. Only orders placed by the subscriber will be accepted by the Telephone Company.
- 6) The Telephone Company retains the right to serve the ultimate user directly, if that user so chooses.

GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd)

2. Sharing of Service (Cont'd)

- b. Directory listings for the customers of subscribers who share service will be provided at the rates for business additional listings, and subject to the terms and conditions. Such subscribers will have responsibility for the composition and accuracy of these listings. All listing and related charges will be billed to and be the responsibility of such subscribers.
- c. The Telephone Company shall not be required to permit sharing of service provided by the Telephone Company where the proposed use of the service or facilities could injuriously affect the efficiency of the Telephone Company's plant, property or service.
- d. The Telephone Company, upon notification of a subscriber's demand for interoffice circuits for sharing, will attempt to provide their requirements within the scope of its normal engineering interval.
- e. Maintenance Charges will apply as appropriate.
- f. Non-compliance with the rules and regulations stated in this Tariff and/or Retail Catalog may cause termination of the subscriber's service.

3. Use and Ownership of Directories

Telephone directories distributed from time to time by the Telephone Company remain its property. They must not be intentionally damaged, and they must be returned to the Telephone Company upon request. No binder, cover, or attachment of any kind may be used with the directory which might damage it, or which might prevent access to important information.

GENERAL RULES AND REGULATIONS

B. USE OF SERVICE AND FACILITIES (Cont'd)

4. Use of Service

The lines and equipment furnished shall be carefully used, and unless otherwise provided for, no equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with or used in connection with the facilities furnished by the Telephone Company, whether physically, by induction or otherwise. Attachment or connection of customer owned and maintained equipment to facilities of the Telephone Company for the purpose of providing coin telephone service or use of facilities in violation of B.1. and B.2. is prohibited.

In case any such unauthorized attachment or connection is made, the Telephone Company may remove or disconnect the same, and may suspend or terminate the service. Equipment furnished by the Telephone Company shall remain its property and be returned to it, whenever requested, in as good condition as reasonable wear will permit.

5. Accessories

Subscriber provided accessories may be used with the facilities furnished by the Telephone Company for exchange and message toll telecommunications service provided that such accessories are used in accordance with the regulations and criteria as specified in this Tariff and/or Retail Catalog.

6. Automatic Answering and Recording Equipment

The Telephone Company upon request, when given the telephone number of the line facilities connected to automatic answering and recording equipment or to automatic answering only equipment, will furnish the name and address of the subscriber to the service.

BASIC LOCAL SERVICE

A. GENERAL BASIS OF EXCHANGE RATES

1. General

Exchanges are classified by rate groups to determine local service charges. The rate group is based on total access lines in the local calling area and is calculated as follows:

<u>Rate Group</u>	<u>Access Lines in the Local Calling Area</u>
1	1 - 1,300
2	1,301 - 3,700
3	3,701 - 9,500
4	9,501 - 19,000
5	19,001 - 32,000
6	32,001 - 65,000
7	65,001 - 140,000
8	140,001 - 230,000
9	230,001 - 420,000

For local service charges see Section 6.

2. Changes in Rate Groups

The rate group of an exchange could change, based on more or fewer lines in the local calling area. To make such a change, the Telephone Company is required by law to file a tariff and have it approved by the Public Service Commission.

3. State Revenue Taxes

Rates and charges that apply to the provision of telephone service are subject to New York State revenue taxes. The applicable Gross Revenue Surcharge rates are listed in Section 9.

4. Local Utility Gross Revenue Taxes

Rates and charges that apply to the provision of telephone service may be subject to gross revenue taxes imposed by certain municipalities. The applicable surcharges are listed in Section 9.

BASIC LOCAL SERVICE

B. EXCHANGES BY GROUPS

Group 1

Group 2 Cohocton, Nunda

Group 3 Atlanta, Castile-Gainesville-Silver Springs, Dansville, Leicester, Perry, Springwater, Warsaw, Wayland

Group 4 LeRoy, Mt. Morris, Naples, Pavilion

Group 5 Wyoming

Group 9 * Avon, Bergen, Brockport, Caledonia, Canandaigua, Churchville, East Rochester-Pittsford, Fairport, Geneseo, Hamlin, Hemlock, Henrietta, Honeoye Falls-Lima, Livonia, Rochester, Rush, Scottsville, Victor, Webster, West Webster

C. INDIVIDUAL SERVICE

1. Definition

Individual line service is exchange service providing an access line for one customer only. Two or more individual lines of the same subscriber may be grouped for incoming service, if the lines are of the same class of service, are served from the same central office and terminate in stations on the same premises.

2. General

Individual line residence message rate service without a message unit allowance (1MR-0) is furnished subject to the following conditions:

a. Foreign exchange service is not furnished in connection with 1MR-0 service.

3. Rates

Monthly Rate
Residence

a. Flat-Rate Individual Lines, each

Rate Group

Group 1	-
Group 2	\$20.33
Group 3	\$20.81
Group 4	\$21.29
Group 5	\$22.01
Group 6	\$22.90
Group 7	\$23.00
Group 8	\$23.00
Group 9	\$23.00

* Rochester Metropolitan Service Area.

BASIC LOCAL SERVICE

D. FLAT-RATE LATA-WIDE RESIDENCE SERVICE

1. Definition

Flat-Rate LATA-wide Residence Service allows residence customers to place an unlimited number of calls within the Rochester LATA.

2. Regulations

a. There is no charge to customers who switch to Flat-Rate LATA-wide Residence Service or from Flat-Rate LATA-wide Residence Service.

b. Demonstration Period

1) General

The Demonstration Period gives the Telephone Company the option of waiving recurring charges, nonrecurring charges, or both, in order to promote the sale of Flat-Rate LATA-wide Residence Service.

2) Regulations

a) The Telephone Company reserves the right to waive any or all of the recurring charges, nonrecurring charges, or both, associated with Flat-Rate LATA-wide Residence Service at any time upon 1 days' notice to the Commission.

b) Individual promotional periods will not exceed 120 days.

c) Appropriate notification of waived charges will be made to eligible customers.

3) Customers of Flat-Rate LATA-wide Residence Service may not subscribe to optional calling plans.

c. Rates and Charges

	<u>Monthly Rate</u>
Flat-Rate LATA-wide Residence Service * **	\$24.45

* This service includes an extended LATAwide local service area factor.

** Issued in compliance with Case No. 07-C-0349, released December 18, 2009.

BASIC LOCAL SERVICE

E. LOCAL MEASURED SERVICE (LMS)

1. General

- a. Business and residence telephone services are offered within the specific exchanges at the monthly local service rates shown subject to the provisions specified on the related local exchange leaves.
- b. The local service charge for residential message rate service includes an allowance of 0, 50 or 80 local messages as specified. Messages in addition to the allowance are charged a rate for each message. Basic Lifeline Telephone Service is described in Section 8.

Rate

Messages in addition to the allowance, each message \$.083

- c. This is a timed service for local calling provided as the standard service for business customers who are served by Central Offices with LMS measuring capability.
- d. LMS consists of four separate rate components, a first, second, third minute charge and a charge for each additional minute. The additional minute charge is assessed for every minute (or fraction thereof) in excess of the initial three minutes.

2. Rates and Charges

Monthly Rate
Business

- a. Measured Rate Individual Line, each

Rate Group

Group 1		
Group 2	\$20.63	(1)
Group 3	\$20.63	
Group 4	\$20.63	
Group 5	\$20.63	
Group 6	\$20.63	
Group 7	\$20.63	
Group 8	\$20.63	
Group 9	\$20.63	(1)

BASIC LOCAL SERVICE

E. LOCAL MEASURED SERVICE (LMS) (Cont'd)

2. Rates and Charges (Cont'd)

b.	Message Rate Lines	Monthly Rate <u>Residence</u>
1)	Individual-80, each *	
	Rate Group	
	Group 1	-
	Group 2	-
	Group 3	-
	Group 4	-
	Group 5	-
	Group 6	-
	Group 7	-
	Group 8	-
	Group 9	\$23.00
2)	Individual-50, each *	
	Rate Group	
	Group 1	-
	Group 2	-
	Group 3	-
	Group 4	-
	Group 5	-
	Group 6	-
	Group 7	-
	Group 8	-
	Group 9	\$21.92
3)	Individual-0, each	
	Rate Group	
	Group 1	\$18.63
	Group 2	\$18.63
	Group 3	\$18.63
	Group 4	\$18.63
	Group 5	\$18.63
	Group 6	\$18.63
	Group 7	\$18.63
	Group 8	\$18.63
	Group 9	\$18.63

* Effective January 1, 1995 Message Rate 50 and 80 will not be available to new customers. Existing Message Rate 50 and 80 customers at January 1, 1995 may continue to receive those services.

Issued by: Pricing and Tariff Manager, 21 West Ave., Spencerport, NY 14559

BASIC LOCAL SERVICE

E. LOCAL MEASURED SERVICE (LMS) (Cont'd)

2. Rates and Charges (Cont'd)

<u>Rate Period</u>	<u>Initial Per</u> <u>Minute</u>	<u>Charge</u>	<u>Additional Minute</u>
Day/Peak (Monday-Friday, except Holidays)	1 Minute	\$.038	\$.022
	2 Minute	\$.032	
	3 Minute	\$.040	
Night and Holidays * (Off-peak)	1 Minute	\$.038	\$.014
	2 Minute	\$.030	
	3 Minute	\$.032	

* Night and Holiday rates apply:

- 1) Monday through Friday 5:00 PM - 8:00 AM.
- 2) Weekends from Friday 5:00 PM through Monday 8:00 AM.
- 3) Holidays - Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), and Thanksgiving (the fourth Thursday in November). In case Christmas, New Year's Day, and Independence Day legal holidays fall on other than December 25, January 1, and July 4, respectively, night rates apply as provided above on such legal holidays.

3. Call detail on the customer's bill will normally consist of a summary including:

- a. Number of first, second, and third minute periods in peak and off-peak time periods.
- b. Number of additional minutes charged in peak and off-peak time periods.
- c. Summary of charges for each category listed above.

Greater detail is available through presubscription. The customer must subscribe through The Telephone Company's Business Office at least one month before the detail will be provided.

Charges for this bill detail service are a per month subscription charge.

Monthly Rate

\$2.44

BASIC LOCAL SERVICE

E. LOCAL MEASURED SERVICE (LMS) (Cont'd)

3. Call detail on the customer's bill will normally consist of a summary including: (Cont'd)

c. Summary of charges for each category listed in 2. preceding. (Cont'd)

Detail provided through this option includes: date of call, number called, time call was placed, and length of call in minutes. This detail cannot be provided without presubscription.

d. Where LMS is not available for business customers, service will be provided on a message rate basis for each message.

	<u>Rate</u>
Message rate basis, each message	\$.083

4. Local Measured Service (LMS) - Plan II

a. General

This is an optional timed service for local calling provided as an option to business customers. There is a one-month minimum requirement to sign up for this plan.

This option LMS plan consist of two separate rating periods.

The Demonstration Period gives the Telephone Company the option of waiving recurring, nonrecurring, or both, in order to promote the sale of LMS Plan II.

b. Regulations

The Telephone Company reserves the right to waive any or all of the recurring charges, nonrecurring charges or both, associated with the LMS Plan II at any time upon 1 days' notice to the Commission.

Individual promotional periods will not exceed 120 days.

Appropriate notification of waived charges will be made to eligible customers.

BASIC LOCAL SERVICE

E. LOCAL MEASURED SERVICE (LMS) (Cont'd)

4. Local Measured Service (LMS) - Plan II (Cont'd)

c. Rates and Charges

Rate Period	
Day/Peak (Monday-Friday, except Holidays)	\$.07/minute
Night and Holiday * (Off-Peak)	\$.07/minute

* Night and Holiday rates apply:

- 1) Nights - Monday-Friday 5:00 p.m. - 8:00 a.m.
- 2) Weekends from Friday 5:00 p.m. through Monday 8:00 a.m.
- 3) Holidays-Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (1st Monday in September), and Thanksgiving Day (4th Thursday in November). In case Christmas, New Years and Independence Day legal holidays fall on other than December 25, January 1 and July 4 respectively, night rates apply as provided above on such legal holidays.

Service Charges, see Section 6. A single connection charge is applicable per customer order for LMS Plan II.

BASIC LOCAL SERVICE

F. AUXILIARY LINES

1. Definition

An auxiliary line is a central office line, which may be furnished to supplement individual line or private branch exchange service for residence and business customers. It has the same calling area as the related service.

2. Regulations

- a. The auxiliary line termination must be located on the premises at which a termination of the main service is located.
- b. An auxiliary line may be in the same incoming service group with the individual line.
- c. All calls made over an auxiliary line are charged for as if made over the individual line or private branch exchange trunks.

3. Demonstration Period

a. General

The Demonstration Period gives the Telephone Company the option of waiving recurring charges, nonrecurring charges, or both, in order to promote the sale of Auxiliary Lines.

b. Regulations

- 1) The Telephone Company reserves the right to waive any or all of the recurring charges, nonrecurring charges, or both, associated with Auxiliary Lines at any time upon 1 days' notice to the Commission.
- 2) Individual promotional periods will not exceed 120 days.
- 3) Within a promotional period, individual line subscribers may be offered the use of Auxiliary Lines through a free trial program of up to 60 days. The purpose of this offering is to acquaint subscribers with the benefits of this service. If, at the conclusion of the free trial program, the subscriber elects to retain the service, rates specified in this Section will apply from the date the service was permanently established. Installation or service charges for this initial installation may not apply. A customer can take advantage of this offer only once within the same serving central office.
- 4) Appropriate notification of waived charges will be made to eligible customers.

BASIC LOCAL SERVICE

F. AUXILIARY LINES (Cont'd)

4. Rates and Charges

	<u>Monthly Rate</u>	<u>Service Charge</u>
Measured Rate Services, Business, each	See Section 2	See Section 6
Flat Rate Service, Residence	See Section 2	See Section 6
Message Rate Service, Residence	See Section 2	See Section 6
Flat Rate LATA-Wide Service, Residence *	See Section 2	See Section 6

* Plus Relevant Incremental Cost

BASIC LOCAL SERVICE

G. STATIONS

1. Definition

- a. A station is the telephone itself (or other equipment) connected to an access line for the same customer and the same telephone number.
- b. An inside wire or wired outlet is the wiring and the point where the wiring ends in a jack, connecting block or other place where equipment can be connected.

2. Regulations

a. Individual and Auxiliary Lines - Business

A station may be located on any premises of the subscriber or premises of the subscriber's employees, provided the use is restricted to the subscriber, the subscriber's employees and joint users. A station may be located on the premises of another subscriber, subject to the following conditions:

- 1) Some form of exchange service, other than public telephone is furnished continuously under a separate contract in the same building and on the same premises as the station.
- 2) The station is furnished with the understanding that the use is restricted to intercommunication service or for the completion of incoming calls.

b. Individual and Auxiliary Lines - Residence

A station may be located in any part of the home or apartment as the main service. A station can also be located outside the residence subject to the following conditions:

- 1) The station is used only for incoming calls and internal communications.
- 2) Some form of local service, other than public telephone, is provided.
- 3) If a residence station is provided at a business location, the residence service must be of the same type as the business service.

c. Semi-Public Service

Stations without coin collecting equipment and without dials are provided only for the completion of incoming calls.

d. Number of Bells - The number of bells which may be connected to a line is limited as follows:

Individual line	4 bells
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BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA

ATLANTA EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Atlanta Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of Central Offices within the exchanges of Atlanta, Cohocton, Naples and Wayland.

AVON EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Avon Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designations of Central Offices within the exchanges of Avon, Caledonia, Henrietta, Livonia, Rochester and Rush.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

BERGEN EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Bergen Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line-Message Rate
Individual Line-Flat Rate
Individual Line-Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Bergen, Brockport, Byron, Churchville, LeRoy, Rochester and Scottsville.

BROCKPORT EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Brockport Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Bergen, Brockport, Churchville, Hamlin, Hilton, Holley, Kendall, North Chili, Rochester, Spencerport and Waterport.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

CALEDONIA EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING

The entire Caledonia Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Avon, Caledonia, Churchville, LeRoy, Rochester and Scottsville.

CANANDAIGUA EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Canandaigua Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designations of Central Offices within the exchanges of Canandaigua, Bloomfield/Holcomb (Frontier Communications of Seneca Gorham, Inc.), Honeoye (Frontier Communications of Seneca Gorham, Inc.), Naples, Rochester, Rushville (Frontier Communications of Seneca Gorham, Inc.), Shortsville, Stanley (Frontier Communications of Seneca Gorham, Inc.) and Victor.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

CASTILE - GAINESVILLE - SILVER SPRINGS EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Castile/Gainesville/Silver Springs Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the exchanges of Bliss/Hermitage (New York Telephone Company), Castile-Gainesville-Silver Springs, Perry and Warsaw.

CHURCHVILLE EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Churchville Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Bergen, Brockport, Caledonia, Churchville, North Chili, Rochester, Scottsville and Spencerport.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

COHOCTON EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING

The entire Cohocton Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Atlanta, Cohocton and Wayland.

DANSVILLE EXCHANGE

1. WITHIN THE BASE RATE AREA COMPRISING

The entire Dansville Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

RESIDENCE

Individual Line-Measured Rate

Individual Line-Flat Rate
Individual Line-Flat Rate/LATA-wide
Individual Line-Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Canaseraga, Dansville, Mount Morris, Springwater and Wayland.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

EAST ROCHESTER-PITTSFORD

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire East Rochester-Pittsford Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

RESIDENCE

Individual Line-Measured Rate

Individual Line-Message Rate

Individual Line-Flat Rate

Individual Line-Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of East Rochester-Pittsford, Fairport, Henrietta, Hilton, Honeoye Falls-Lima, Macedon, North Chili, Rochester, Rush, Scottsville, Spencerport, Webster, West Webster and Victor.

FAIRPORT

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Fairport Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line-Measured Rate

Individual Line-Message Rate

Individual Line-Flat Rate

Individual Line-Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Station bearing the designation of central offices within the exchanges of East Rochester-Pittsford, Fairport, Henrietta, Honeoye Falls-Lima, Macedon (New York Telephone Company), Marion (New York Telephone Company), Ontario (New York Telephone Company), Rochester, Webster, West Webster and Victor.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

GENESEO

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Geneseo Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Flat-Rate
Individual Line - Flat-Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Avon, Caledonia, Geneseo, Henrietta, Leicester, Livonia, Mount Morris, Pavilion, Rochester, Rush and Scottsville.

HAMLIN

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Hamlin Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Brockport, Hamlin, Hilton, Kendall (New York Telephone Company), North Chili (Ogden Telephone Company), Rochester, Spencerport (Ogden Telephone Company) and Waterport (New York Telephone Company).

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

HEMLOCK

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Hemlock Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Hemlock, Honeoye (Frontier Communications of Seneca Gorham, Inc.), Livonia and Rochester.

HENRIETTA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Henrietta Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Avon, East Rochester-Pittsford, Fairport, Henrietta, Hilton, Honeoye Falls-Lima, North Chili, Rochester, Rush, Scottsville, Spencerport, and West Webster.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

HONEOYE FALLS-LIMA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Honeoye Falls-Lima Exchange Area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line-Measured Rate

Individual Line-Message Rate

Individual Line-Flat Rate

Individual Line-Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Station bearing the designation of central offices within the exchanges of East Rochester-Pittsford, Fairport, Henrietta, Honeoye Falls-Lima, Rochester, Rush and Victor.

LEICESTER

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Leicester Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate

Individual Line - Flat Rate/LATA-wide

Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Geneseo, Leicester, Mount Morris and Perry.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

LEROY

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire LeRoy Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

RESIDENCE

Individual Line-Measured Rate

Individual Line-Flat Rate
Individual Line-Flat Rate/LATA-wide
Individual Line-Message Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the Batavia, Bergen, Caledonia, LeRoy and Pavilion Exchange areas.

LIVONIA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Livonia Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Avon, Geneseo, Hemlock, Honeoye (Frontier Communications of Seneca Gorham, Inc.), Livonia and Rochester.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

MOUNT MORRIS

1. WITH THE BASE RATE AREA COMPRISING:

The entire Mt. Morris Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Dansville, Geneseo, Leicester, Mount Morris and Nunda.

NAPLES

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Naples Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of Central Offices within the exchanges of Atlanta, Canandaigua and Naples.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

NUNDA

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Nunda Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Dalton (Citizens Telecommunications Company of New York, Inc.), Mt. Morris and Nunda.

PAVILION

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Pavilion Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the Batavia (New York Telephone Company), Geneseo, LeRoy, Pavilion and Wyoming Exchange Areas.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

PERRY

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Perry Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the exchanges of Castile-Gainesville-Silver Springs, Leicester, Perry, Warsaw and Wyoming.

ROCHESTER

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Rochester Exchange Area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the exchanges of Avon, Bergen, Brockport, Byron, Caledonia, Canandaigua, Churchville, East Rochester-Pittsford, Fairport, Geneseo, Hamlin, Hemlock, Henrietta, Hilton, Holley, Honeoye Falls-Lima, Kendall, Livonia, Macedon, Marion (New York Telephone Company), North Chili, Ontario, Rochester, Rush, Scottsville, Sodus, Spencerport, Victor, Waterport, Webster, West Webster and Williamson.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

RUSH

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Rush Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Avon, East Rochester-Pittsford, Henrietta, Honeoye Falls-Lima, Rochester, Rush and Scottsville.

SCOTTSVILLE

1. WITHIN THE BASE RATE AREA COMPRISING

The entire Scottsville Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule:

BUSINESS

Individual Line - Measured Rate

RESIDENCE

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Bergen, Caledonia, Churchville, East Rochester-Pittsford, Henrietta, Hilton, North Chili, Rochester, Rush, Scottsville, Spencerport and West Webster.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

SPRINGWATER

1. WITH THE BASE RATE AREA COMPRISING:

The entire Springwater Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Dansville, Springwater and Wayland.

VICTOR

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Victor Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line-Measured Rate

Individual Line - Message Rate
Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Stations bearing the designations of Central Offices within the exchanges of Canandaigua, East Rochester-Pittsford, Fairport, Honeoye Falls-Lima, Macedon, Rochester, Shortsville and Victor.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

WARSAW

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Warsaw Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Bliss/Hermitage (New York Telephone Company), Castile-Gainesville-Silver Springs, Perry, Warsaw and Wyoming.

WAYLAND

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Wayland Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of Atlanta, Cohocton, Dansville, Springwater and Wayland.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

WEBSTER

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Webster Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate

Individual Line - Flat Rate/LATA-wide

Individual Line - Measured Rate

2. LOCAL CALLING AREA

Stations bearing the designation of central offices within the exchanges of East Rochester-Pittsford, Fairport, Macedon (New York Telephone Company), Marion (New York Telephone Company), Ontario (New York Telephone Company), Rochester, Webster and West Webster.

WEST WEBSTER

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire West Webster Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Message Rate

Individual Line - Flat Rate

Individual Line - Flat Rate/LATA-wide

2. LOCAL CALLING AREA

Station bearing the designation of central offices within the exchanges of East Rochester-Pittsford, Fairport, Henrietta, Hilton, North Chili, Ontario, Rochester, Scottsville, Spencerport, Webster and West Webster.

BASIC LOCAL SERVICE

H. EXCHANGES WITHIN THE BASE RATE AREA COMPRISING: LOCAL CALLING AREA (Cont'd)

WYOMING

1. WITHIN THE BASE RATE AREA COMPRISING:

The entire Wyoming Exchange area.

The following services are offered at the rates specified in the preceding Rate Schedule.

BUSINESS

RESIDENCE

Individual Line - Measured Rate

Individual Line - Flat Rate
Individual Line - Flat Rate/LATA-wide
Individual Line - Message Rate

2. LOCAL CALLING AREA

Stations bearing the designations of central offices within the exchanges of Batavia (New York Telephone Company), Pavilion, Perry, Warsaw and Wyoming.

MILEAGE CHARGES

A. GENERAL

Services on which mileage charges apply are furnished subject to the availability of facilities and the ability of the Telephone Company to provide standard transmission over regular distributing plant by means of the usual equipment. Construction charges may apply in addition to the charges shown hereunder.

B. FOREIGN EXCHANGE LINE MILEAGE

1. Definition

Foreign exchange line mileage is mileage applicable to a central office line from a foreign central office.

2. Regulations

- a. The local service charge of the serving foreign central office applies in addition to the mileage rate.
- b. The local calling area and toll rates are the same as regularly apply to other stations bearing the same central office district designation.
- c. The foreign exchange subscriber will be required to subscribe to the local exchange service in the district in which he is located, where the foreign exchange service is furnished from a non-adjacent central office and a toll charge is eliminated.
- d. The minimum charge for foreign exchange service is the Tariff rate for six (6) months.
- e. Foreign exchange service is restricted to individual lines, auxiliary lines and PBX trunks. It is not available on Semi-Public Service.
- f. The Telephone Company reserves the right to determine the serving central office building when service is provided from an exchange with more than one central office building. In this case, the charge to the subscriber will be calculated from the central office closest to the normal central office building.
- g. The Toll Substitute Services Charge applies, in addition to all other charges.

MILEAGE CHARGES

B. FOREIGN EXCHANGE LINE MILEAGE (Cont'd)

3. Measurement and Rates

- a. Foreign exchange service from an adjacent central office district which is outside the local calling area of the normal central office and where no form of two-way extended area service is offered to the serving central office district from the normal central office district. Distance is measured airline:

From: Subscriber's location to: Nearest point on the boundary
of the serving central office
district.

Monthly Rate Per Line

\$3.06 per 1/4 mile or fraction thereof
(Minimum rate of \$12.24)

- b. Foreign exchange service between central office districts except as provided in 3.a. preceding.

- 1) Service central office district and normal central office district are served from the same central office building.

Monthly Rate, per line \$11.16

- 2) Service central office district and normal central office district are served from different central office buildings.

The distance is measured airline:

From: Service Central Office Building to: Normal Central Office
Building

Monthly Rate Per Line

\$2.79 per 1/4 mile or fraction thereof
(Minimum rate \$11.16)

A foreign exchange terminal charge per month applies in addition to all other charges.

Monthly Rate, terminal charge \$7.07

MILEAGE CHARGES

C. INTERCOMPANY FOREIGN EXCHANGE SERVICE

1. General

Intercompany foreign exchange service is offered as a joint undertaking by The Telephone Company and other Companies which offer such service. The service is furnished only between adjacent central office districts, one of which is that of another Company.

Service which is now being furnished by this Company is an exchange of another Company and classified as Foreign Exchange Service will remain unchanged during the period required for such other Company to provide facilities within its exchange for such service. When such facilities have been provided, existing cases will be standardized, as a joint undertaking, in accordance with the Tariffs and/or Retail Catalog of this Company and such other Telephone Companies.

2. Regulations

- a. Semi-Public service is not furnished on an intercompany foreign exchange basis.
- b. The minimum charge for intercompany foreign exchange service is the Tariff rate for six months.

3. Measurement and Rates

- a. Intercompany Foreign Exchange Service from a central office of the Telephone Company.

- 1) Subscriber located in a Connecting Company Central Office District outside the Local Calling Area of the Service Central Office of the Telephone Company.

If the Service Office is included in a Metropolitan Service area, only individual lines, auxiliary lines and Private Branch Exchange trunks are offered.

The distance is measured airline:

No mileage charge

MILEAGE CHARGES

C. INTERCOMPANY FOREIGN EXCHANGE SERVICE (Cont'd)

3. Measurement and Rates (Cont'd)

a. Intercompany Foreign Exchange Service from a central office of the Telephone Company (Cont'd)

- 2) Subscriber located in Connecting Company Central Office District within the local calling area of the Service Central Office of the Telephone Company.

The distance is measured airline:

From:	The point where a line connecting the rate centers of the two-central office districts crosses the boundary between the two central office districts.	to:	Rate Center of the serving central office district.
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Grade of Service	Monthly Rate per 1/4 Mile or Fraction thereof
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Only individual lines, auxiliary lines or PBX trunks are offered, per line	\$1.64
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- 3) The Toll Substitute Service Charge also applies as outlined in Part E. of this Section.

MILEAGE CHARGES

C. INTERCOMPANY FOREIGN EXCHANGE SERVICE (Cont'd)

3. Measurement and Rates (Cont'd)

b. Intercompany Foreign Exchange Service from a central office of another Corporation

- 1) Subscriber located in the Telephone Company Central Office District outside the Local Calling Area of the Service Central Office of the Connecting Company.

If the Service Office is included in a metropolitan Service Area, only individual lines, auxiliary lines and Private Branch Exchange trunks are offered.

The route distance is measured:

From: Subscriber's location to: Point of connection to facilities of the other company

Grade of Service Monthly Rate per 1/4 Mile or Fraction thereof

Individual line, auxiliary line or PBX trunk, per line * \$2.47

- 2) Subscriber located in the Telephone Company Central Office District within the Local Calling Area of the Serving Central Office of the Connecting Company.

From: The rate center of the subscriber's normal central office district. to: A point where a line connecting the rate centers of the two-central office districts cross the boundary between the two central office districts.

Grade of Service Monthly Rate per 1/4 Mile or Fraction thereof

Only individual, auxiliary lines, or PBX trunks are offered, per line * \$1.64

* An added charge of \$1.94 per month applies for each individual line, auxiliary line or PBX trunk.

MILEAGE CHARGES

D. MILEAGE ON LINE BETWEEN SUBSCRIBER LOCATIONS

1. General

- a. Mileage charges apply on extension lines between subscriber locations when extended outside of a building and to all leased channels, tie lines and private lines.
- b. Mileage charges are in addition to the scheduled rates and charges for the service or equipment provided.
- c. The rate for each line is determined by combining the required number of Local Facilities, Central Office Loops and interoffice miles specified in 2. following.
- d. Multi-point lines are charged for as specified in c. above. The location of bridging arrangements will be determined by the Telephone Company based on the most direct circuit routes available.
- e. Where diverse circuitous, or alternate routing is required by the customer, the interoffice mileage charge will be based on the combined airline distance between each central office through which the facilities are routed.
- f. For the purpose of determining charges on facilities provided jointly with another telephone company, the point of connection for those facilities will be considered the same as a central office.
- g. The Telephone Company determines the type of plant to be used.
- h. The Toll Substitute Services Charge also applies as outlined in E. following.

MILEAGE CHARGES

D. MILEAGE ON LINE BETWEEN SUBSCRIBER LOCATIONS (Cont'd)

2. Measurement and Rates

a. Central Office Loop

The charge for a central office loop applies to facilities provided between the customer's premise and the service central office.

Monthly Rate Per Loop

2-wire Loop	\$22.52
4-wire Loop	\$45.04

b. Related Services

Customer loops for the following services will be engineered and charged as 2-wire loops:

Off Site Extension
Private Line Automatic Ringdown Service
Foreign Exchange Service

Customer loops for the following services will be engineered and charged as 4-wire loops:

Tie Lines and Tie Trunks
Full Duplex Data Circuits

A nonrecurring de-loading charge of \$1,200 per loop will apply for situations in which a customer requests the removal of loads from 2 or 4 wire loops.

For all services not listed that require 2 or 4 wire loops, loop rates will be based upon engineering design.

MILEAGE CHARGES

D. MILEAGE ON LINE BETWEEN SUBSCRIBER LOCATIONS (Cont'd)

2. Measurement and Rates (Cont'd)

c. Interoffice Mileage

The charges for interoffice mileage apply to facilities provided between two or more central office buildings which serve the terminal locations.

Measurement

Interoffice mileage is measured airline between each central office service a terminal location.

Monthly Rate

per 1/4 mile or fraction thereof (minimum of 1 mile)

2-wire loop	\$2.79
4-wire loop	\$2.79

d. Individual Case Billing Arrangements

The Telephone Company may, in response to a request from a subscriber or potential subscriber, develop a responsive competitive pricing proposal.

Prices quoted in response to such requests may be different than those in effect in the Tariff for the requested service. Costs shall include Universal Service Elements of the same type and magnitude that apply to interconnectors.

An individual case billing arrangement price quote will be offered to the subscriber for acceptance in writing. Such individual case billing arrangements will specify, among other things, the length of service.

f. The Telephone Company will report the following information in a tariff within 30 days after implementation of an individual case billing arrangement for 2-wire or 4-wire service:

- 1) Service Description
- 2) Customer LATA
- 3) Vertical and Horizontal distance between the customer and the serving central office.
- 4) Rates and Charges
- 5) Number of Lines
- 6) Length of Contract

MILEAGE CHARGES

E. TOLL SUBSTITUTE SERVICES CHARGE

1. General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either direct or indirect, to the local network and which thereby avoid toll charges.

2. Rates

- a. The following charges apply in addition to other rates and charges as outlined in this Tariff and/or Retail Catalog.
- b. The Toll Substitute Services Charge applies to both intrastate and interstate Toll Substitute Services as follows:

<u>Service</u>	<u>Monthly Rate Per Line</u>
Off Network Access Lines	\$37.43
Data Access Lines	\$89.75
Foreign Exchange	\$60.96
Tie Lines and off premise extensions	\$6.24
ICOFX and Intracompany FX	\$4.56

- c. For services which gain access to the local network through indirect means, such as operator intervention, the toll substitute services charge will be waived if local network access is rendered inoperable and disallowed. Written certification must be provided by the customer in these cases. The Telephone Company reserves the right to make inspections and verify that access is inoperable and disallowed in such instances where certificates have been filed.

DIRECTORY LISTINGS

A. GENERAL

The following rules apply to standard listings in light face type in the White Pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Telephone Company.

Only information necessary to identify the customer is included in these listings. The Telephone Company may use abbreviations in listings. The Telephone Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the White Pages only when a different address or telephone number is used.

B. COMPOSITION OF LISTINGS

1. Name

a. Business Service

The following names may be included in business service listings:

- 1) The name of a subscriber or joint user.
- 2) The name of each business enterprise which the subscriber or joint user conducts.
- 3) The name by which the business of a subscriber or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- 4) The name of any person associated with the subscriber or joint user in the same business.
- 5) The name of any person, firm or organization which the subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.
- 6) Alternate spelling of an individual name or alternate arrangement of a business name provided the listing, in the judgment of the Telephone Company, is not for advertising purposes.

DIRECTORY LISTINGS

B. COMPOSITION OF LISTINGS (Cont'd)

1. Name (Cont'd)

a. Business Service (Cont'd)

- 7) The name of a publication issued periodically by the subscriber or joint user.
- 8) The name of an inactive business or organization in a cross-reference listing when authorized by such business or organization.
- 9) The name of a member of a subscriber's domestic establishment when business service is furnished in the subscriber's residence.
- 10) The name of a corporation which is the parent or a subsidiary of the subscriber.
- 11) The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- 12) The name of a subscriber to a sharing arrangement.

b. Residence Service

The following names may be included in residence service listings.

- 1) The customer.
- 2) Another resident of the customers home.
- 3) An alternate spelling of a name or the maiden name of a woman.
- 4) Tenants who live in the customers home for less than one year may be listed in addition to the customer.
- 5) Anyone occupying a residence for whom telephone service is furnished.
- 6) The name of a church.
- 7) Dual name listings for two people with the same last name who share the residence. For example, "Smith, Mary/John".

DIRECTORY LISTINGS

B. COMPOSITION OF LISTINGS (Cont'd)

2. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary, to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A listing may not include a designation such as "agency", "dealer" or "representative".

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted in A.2.b.2) of Section 1. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiroprapist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another subscriber in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage", "rectory", "parish house", or "manse", and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, provided that the church study is part of a domicile, the listing may include the designation "study".

3. Address

Each residence or non-profit listing may, but doesn't have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the customer.

DIRECTORY LISTINGS

B. COMPOSITION OF LISTINGS (Cont'd)

4. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

C. TYPES OF LISTINGS

1. Standard Listing - A standard listing includes a name, designation, address and telephone number of the customer. It appears in the White Pages of the telephone directory and in the Telephone Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph B.2. preceding.
2. Indented Listings - Indented listings appear under a standard listing and may include only a designation, address and telephone number. Indented listings are allowed only when a customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. An example would be:

Smith, John MD	
Office 125 Portland	555-4180
Residence 9 Glenway	555-8345

3. Alternate Telephone Number Listings and Night Listing - Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may have an alternate telephone number listing or a night listing such as the following:

If no answer call (telephone number)
Night calls (telephone number)
Night calls after _ PM (telephone number)
Nights, Sundays and holidays (telephone number)
5 PM to 9 AM weekdays, noon Saturday until 9 AM Monday and holidays
(telephone number)

Such listings may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished the same subscriber, or one of the subscriber's PBX trunks not included in the incoming service group, or the service furnished a different subscriber.

DIRECTORY LISTINGS

C. TYPES OF LISTINGS (Cont'd)

4. Duplicate Listing - Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.
5. Reference Listing - A subscriber having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.
6. Cross Reference Listing - A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.
7. Electronic Mail (email) Listings - customers already listed in the Telephone Company directory may have an Electronic Mail address added to their listing.

- Unless otherwise requested, the email address will appear as the last line of the existing listing.

Example:

Smith, John 1 Main St. Anywhere	555-1234
Fax line	555-2345
jsmith@frontiercorp.com	

- The Telephone Company is not responsible for forwarding any customer's email should that customer decide to change their email address during the life of the directory.
 - The Telephone Company reserves the right to determine if material submitted is offensive in nature and not appropriate to be published in the directory.
8. Extra Lines of Information - Descriptive text that does not have a telephone number. (T)

D. FREE LISTING

These listings are free:

1. One listing for each individual line service, auxiliary line or PBX system.

DIRECTORY LISTINGS

E. NON-PUBLISHED SERVICE (Unlisted Numbers)

1. General

Non-published service means that the customer's telephone number is not listed in the directory, nor does it appear in the Telephone Company's Directory Assistance Records.

2. Regulations

This service is subject to the rules and regulations for E911 Service as described in Section 7, Universal Reverse Emergency Telephone Number Service.

The Telephone Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Telephone Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Telephone Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Telephone Company's only obligation is to credit or refund any monthly charges the customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Telephone Company for any amount the Telephone Company must pay as a result of) and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the number of a non-published service or the disclosing of said number to any person.

3. Domestic Violence Waiver

Pursuant to Section 91(7) of the Public Service Law, where a customer requests protection of his or her identity in connection with the customer's purchase of telephone service and the customer a) is a victim of domestic violence, as defined in Section 459-a of the New York Social Services Law, and b) for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction, the Company will:

- a. Allow the customer to use a modified or alternative name for a directory listing, or
- a. Waive the otherwise applicable charges for a non-published telephone listing. These listings shall conform to all the same requirements of other non-published listings. A customer requesting such an accommodation shall provide a copy of the order of protection to the Company.

DIRECTORY LISTINGS

E. NON-PUBLISHED SERVICE (Unlisted Numbers) (Cont'd)

4. Rates and Charges

There is a monthly charge for each non-published service. This charge does not apply if the customer has other listed service at the same location; if the customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Other exceptions:

- a. Public or semi-public service.
- b. Special reversed charge service
- c. Foreign exchange service where the subscriber is also furnished exchange service from the normal central office.
- d. Where the subscriber has other listed service in the alphabetical directory for the territory in which the subscriber is located, provided the service is of the same class and in the same name.

DIRECTORY LISTINGS

F. RATES AND CHARGES

1. General

There is a monthly charge for additional listings. This charge takes effect as soon as the listing is shown on the Telephone Company's Directory Assistance Records. The monthly rate for each individual listing is as follows:

		Monthly Rate		
		<u>Residence</u>	<u>Business</u>	
a.	Standard Listing	\$3.35	\$21.55	(I)
b.	Indented Listing	\$3.85	\$21.55	
c.	Alternate Telephone Number and Night Listing			
	First Line	\$3.85	\$21.55	
	Each Additional Line	\$3.85	\$21.55	
d.	Duplicate Listing			
	Night listing requiring two or more lines			
	First Line	\$3.85	\$21.55	
	Each Additional Line	\$3.85	\$21.55	
	Other Duplicate Listings, each	\$3.85	\$21.55	
e.	Reference and Cross Reference Listing			
	First Line	\$3.85	\$21.55	
	Each Additional Line	\$3.85	\$21.55	(I)
f.	Email Listing	\$2.50	\$2.50	
g.	Extra Lines of Information	\$4.00	\$22.00	(I)
h.	Non-published (Unlisted Numbers)	\$4.15	\$4.15	

DIRECTORY LISTINGS

F. RATES AND CHARGES (Cont'd)

2. Demonstration Period

a. General

The Demonstration Period gives the Telephone Company the option of waiving recurring charges, nonrecurring charges, or both, in order to promote the sale of Additional Listings.

b. Regulations

- 1) The Telephone Company reserves the right to waive any or all of the recurring charges, nonrecurring charges, or both, associated with Additional Listings at any time upon 1-day notice to the Commission.
- 2) Individual promotional periods will not exceed 120 days.
- 3) Within a promotional period, individual line subscribers may be offered the use of Additional Listings for a 60-day free trial period. The purpose of this offering is to acquaint subscribers with the benefits of these features. If, at the conclusion of the 60-day period, the subscriber elects to retain any or all of the features, rates will apply from the date the service was permanently established. Features which the subscriber does not elect to retain will be discontinued and no charge will apply. Installation or service charges for this initial installation may not apply. A customer can take advantage of this offer only once within the same serving central office.
- 4) Recurring charges for Additional Listings may be waived for a 60-day period for new customers.

OPERATOR SERVICES

A. DIRECTORY ASSISTANCE SERVICE

1. General

Directory Assistance is a service provided by a Directory Assistance operator whereby a customer may obtain assistance in obtaining a telephone number.

2. Regulations

a. There will be a charge for Directory Assistance as specified in A.3.a. following. All requests for Directory Assistance will be charged with the exception of those circumstances listed in A.2.b. (below).

b. No charge applies for:

- 1) Calls for local and intraLATA directory assistance originating from all coin telephones, including customer owned coin operated telephones.
- 2) Calls for Directory Assistance placed from telephones served by central office equipment of other telephone companies.
- 3) Calls for Directory Assistance from handicapped persons who have requested exemption from the Directory Assistance charge and who have been certified to the Telephone Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of New York or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for the use of the facilities of an agency for the blind.
- 4) Calls for Directory Assistance from persons who have requested exemption from the Directory Assistance Charge because they are unable to use telephone directories due to a reading impairment. The method of exempting each customer shall be via completion of a form supplied by the Telephone Company and the Telephone Company's acceptance of the form.

OPERATOR SERVICES

A. DIRECTORY ASSISTANCE SERVICE (Cont'd)

2. Regulations (Cont'd)

b. No charge applies for: (Cont'd)

- 5) Requests for telephone numbers, which result in the calling party receiving a wrong number from the Directory Assistance Operator provided that the calling party reports the wrong number to the Telephone Company.
- 6) Requests for telephone numbers of non-published service, as defined by this Tariff.

3. Charges

- a. Requests for information other than telephone numbers will be charged for as requests for numbers. The Directory operator will only handle one number request per call. If a customer has many requests, the customer may choose to utilize the Directory Operator by Appointment Service offered by the Telephone Company.

	Per Call	
	<u>Residential</u>	<u>Business</u>
One Number Request, per call	\$0.45	\$0.45

b. Residential Non-Basic Service Rate Offerings

On March 4, 2008, the New York Public Service Commission issued an Order in Case 05-C-0616 that changed the way the Commission set rates for the small independent telephone companies. Based on certain criteria, some companies were permitted non-basic rate flexibility for residential rates. Following is a list of such non-basic service offerings.

Directory Assistance

Enhanced Directory Assistance

OPERATOR SERVICES

B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)

1. General

Where facilities permit, Directory Assistance Call Completion (DACC) allows customers the option to have their local or intraLATA calls completed to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number.

2. Regulations

- a. The regulations and charges apply to calls placed to Directory Assistance from within the Telephone Company's service area. These regulations and charges are in addition to the regulations, rates and charges found elsewhere in the Telephone Company's Tariff and/or Retail Catalog.
- b. The DACC charge will apply only to completed calls.
- c. The Directory Assistance charge will apply in addition to the DACC charge as specified in the Section 5.
- d. There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as specified in this Section.
- e. Toll rates for calls completed through DACC will be measured from the originating to the terminating point and will not include mileage to and from the Directory Assistance service location.
- f. Alternate billing is available for restricted lines, through Collect, Bill to Third or Person-to-Person options. The surcharge associated with the option requested will apply in addition to the Directory Assistance and DACC charges. Calls completed to a number outside the local calling area will also incur applicable message toll rates.

Restricted lines are IntraLata identified as coin, hotels/motels, hospitals and colleges.

OPERATOR SERVICES

B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)

2. Regulations (Cont'd)

- g. DACC calls will not be completed to non-published numbers, 700, 800 or 900 prefixes.
- h. Calls from COCOTS will be the standard DA announcement and DACC will not be offered.
- i. IntraLATA calls completed through the use of DACC will be carried by the Telephone Company, notwithstanding the identity of the presubscribed intraLATA carrier (ILP PIC) selected by the customer.

3. Exemptions

- a. Calls for Directory Assistance from handicapped persons who have requested exemption from the Directory Assistance charge and who have been certified to the Telephone Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of New York or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for the use of the facilities of an agency for the blind.
- b. Calls for Directory Assistance from persons who have requested exemption from the Directory Assistance Charge because they are unable to use telephone directories due to a reading impairment. The method of exempting each customer shall be via completion of a form supplied by the Telephone Company and the Telephone Company's acceptance of the form.
- c. Requests for telephone numbers, which result in the calling party receiving a wrong number from the Directory Assistance Operator provided that the calling party reports the wrong number to the Telephone Company.

OPERATOR SERVICES

B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)

4. Types of DACC

Fully-Automated DACC

- a. The customer receives the requested directory number and accepts DACC. The DACC portion of the call will automatically be billed as shown in 5. Rates and Charges below.

Operator-Handled DACC

- a. The customer calls DA from the operator from a restricted line and receives the requested directory number and the operator then keys a different billing number for the DACC portion of the call.

b. Autocollect

Autocollect is an optional feature enhancement to Directory Assistance Call Completion. The Autocollect feature enhances the DACC service by allowing a directory listing subscriber to pay the call completion surcharge and any applicable intraLATA toll charges for all DACC eligible callers requesting their number.

The listing subscriber only pays the DACC per call charges for completed calls only. An additional monthly presubscription fee applies for this service.

Autocollect is available where technically feasible.

5. Rates and Charges

- a. The rates shown below are in addition to all rates and charges applicable for service with which Directory Assistance Call Completion may be furnished.

The Telephone Company reserves the right to waive any or all of the recurring charges, nonrecurring charges, or both, associated with DACC at any time upon 1 days' notice to the Commission.

Individual promotional periods will not exceed 120 days.

This fee is in addition to any applicable intraLATA toll charges.

	<u>Per Call Charge</u>	<u>Monthly Rate</u>
Directory Assistance Call Completion	\$1.00	
Autocollect presubscription fee		\$20.00

OPERATOR SERVICES

C. ENHANCED DIRECTORY ASSISTANCE (EDA) SERVICE

1. General

Enhanced Directory Assistance (EDA) Service allows customers to receive address and telephone number information on customers located outside of the Rochester LATA.

2. Regulations

- a. There will be a charge for Enhanced Directory Assistance.
- b. All requests for information on numbers (outside the Rochester LATA) are chargeable at the rate specified in in Section.
- c. Requests for information from pay phones will be charged, in addition to all applicable pay phone charges.
- d. Enhanced Directory Assistance is available where technically feasible.
- e. The Telephone Company reserves the right to waive any or all of the charges associated with EDA at any time upon 1-day notice to the commission.
- f. The Telephone Company will make every reasonable effort not to release nonpublished listings except where a listing may be already disclosed in another telephone company published directory or directory database.

3. Rates and Charges

The rates shown below are in addition to all rates and charges applicable for service with which Enhanced Directory Assistance may be furnished.

	Per Request Charge	
	<u>Residential</u>	<u>Business</u>
a. Enhanced Directory Assistance, per request	\$1.50	\$1.50
b. Annual contracts requiring usage will be provided on an individual case basis.		
c. Residential Non-Basic Service Rate Offerings		

On March 4, 2008, the New York Public Service Commission issued an Order in Case 05-C-0616 that changed the way the Commission set rates for the small independent telephone companies. Based on certain criteria, some companies were permitted non-basic rate flexibility for residential rates. Following is a list of such non-basic service offerings.

Directory Assistance
Enhanced Directory Assistance

OPERATOR SERVICES

C. ENHANCED DIRECTORY ASSISTANCE (EDA) SERVICE (Cont'd)

4. Exemptions

- a. Calls for Enhanced Directory Assistance Service from handicapped persons who have requested exemption from the Enhanced Directory Assistance Service charge and who have been certified to the Telephone Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of New York or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for the use of the facilities of an agency for the blind.
- b. Calls for Enhanced Directory Assistance Service from persons who have requested exemption from the Enhanced Directory Assistance Service charge because they are unable to use telephone directories due to a reading impairment. The method of exempting each customer shall be via completion of a form supplied by the Telephone Company and the Telephone Company's acceptance of the form. The Telephone Company will have a cap of 50 calls per month for each qualified exemption customer. Enhanced Directory Assistance calls in excess of 50 per month will be charged at the tariffed rate.

OPERATOR SERVICES

D. ENHANCED DIRECTORY ASSISTANCE CALL COMPLETION (EDACC) SERVICE

1. General

Enhanced Directory Assistance Call Completion (EDACC) Service allows customers the option to have their calls completed to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provided the requested directory number.

2. Regulations

- a. The regulations and charges apply to calls placed to Enhanced Directory Assistance. These regulations and charges are in addition to the regulations, rates and charges found elsewhere in the Telephone Company's Tariff and/or Retail Catalog.
- b. The EDACC charges will apply only to completed calls.
- c. The EDA charge will apply in addition to the EDACC charge.
- d. EDACC charges will be rounded to the nearest one-half minute. For instance, a one minute 30 second call will be billed one and one-half times the EDACC rate. A one minute 31 second call will be billed two times the EDACC rate.
- e. EDACC is available where technically feasible.
- f. The Telephone Company reserves the right to waive any or all of the charges associated with EDACC at any time upon 1-day notice to the commission.

3. Rates and Charges

	<u>Per Minute Charge</u>
a. Enhanced Directory Assistance Call Completion	
First minute or fraction thereof	\$0.95
Each additional minute	\$0.95
b. Annual contracts requiring usage will be provided on an individual case basis.	

OPERATOR SERVICES

E. REVERSE DIRECTORY ASSISTANCE (RDA) SERVICE

1. General

Where technically feasible, Reverse Directory Assistance (RDA) Service allows customers to call Directory Assistance to obtain a subscriber's name and address. The customer gives the operator the subscriber's telephone number and is given the subscriber's name and address listed in the Company's Directory or Nortel Networks National Directory Assistance Service.

2. Regulations

- a. The regulation and charges apply to calls placed to the designated RDA telephone number from within the Company's service area. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable Tariffs and/or Retail Catalog.
- b. Each request is chargeable at the rates specified in 4., Rates and Charges below.
- c. Names and addresses of non-published telephone numbers will not be given out to RDA customers.

3. Limitation of Liability

The telephone Company will not be liable for any economic harm, personal injury, invasion of any right of privacy from any person, or any other harm, loss or injury, caused or claimed to be caused, directly or indirectly, by the Telephone Company's delivery or failure to deliver the service described in this section.

4. Rates and Charges

- 1. The rates shown below are in addition to all rates and charges for service with which Customers Name and Address may be furnished.

	<u>Charge per Request</u>
a. Local Reverse Directory Assistance	\$0.45
The Company reserve the right to waive any charges associated with RDA at any time upon 1-day notice to the Commission.	
Individual promotional periods will not exceed 120 days.	
b. Enhanced Reverse Directory Assistance	\$1.50

OPERATOR SERVICES

F. INTERCEPT CALL COMPLETION (ICC) SERVICE

1. General

Where technically feasible, Intercept Call Completion (ICC) allows the caller to be automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to customers that move within the Rochester LATA.

2. Regulations

- a. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Telephone Company's applicable Tariffs and/or Retail Catalog.
- b. ICC is available where facilities are available, and conditions permit.
- c. The minimum service period for ICC is three months for residence and business customers. The service may be extended for an additional period by notifying the Telephone Company at least five business days prior to expiration of the initial service period.
- d. With ICC, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the ICC subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- e. Except with regard to the provision of ICC, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number.
- f. Charges will be credited for completion of calls to wrong numbers, incomplete connections or calls with unsatisfactory transmission.
- g. IntraLATA calls completed through the use of ICC will be carried by the Telephone Company, notwithstanding the identity of the presubscribed intraLATA carrier (ILP PIC) selected by the customer.

OPERATOR SERVICES

F. INTERCEPT CALL COMPLETION (ICC) SERVICE (Cont'd)

3. Rates and Charges

- a. The rates shown below are in addition to all rates and charges for service with which Intercept Call Completion may be furnished.

	<u>Charge</u>
Residence	\$15.00
Business	\$25.00

A record order charge will apply if ICC is added after the move/disconnect order is written. If ICC is requested at the same time that the move/disconnect order is initiated, only the basic order charge associated with the move will apply.

The Telephone Company reserves the right to waive any charges associated with ICC at any time upon 1 days' notice to the Commission.

Individual promotional periods will not exceed 120 days.

OPERATOR SERVICES

G. OPERATOR ASSISTED LOCAL CALLING

1. General

Operator handled calls using the assistance of the operator. The additional charge for operator handled calls will not apply when the Telephone Corporation operator

- a. reestablishes a call which has been interrupted after the called number has been reached or,
- b. reaches the called telephone number where facilities are not available for customer dial completion or,
- c. establishes calls for handicapped persons who have been accorded "dial operator" privileges.

Operator Assisted Local Calls originated from or billed to a flat rate service may result in messages being billed to flat rate customers.

When such calls are originated from or billed to a message rated service, the calls will not be applied against any monthly allowance for local calls.

These charges will appear in the toll section of a customer's monthly bill. Each charge will include the per call charge plus any other applicable charge.

Collect calls to coin telephones and transfers of charges to third numbers which are coin telephones will not be accepted.

2. Definitions

a. Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

b. Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

c. Person-to-Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

OPERATOR SERVICES

G. OPERATOR ASSISTED LOCAL CALLING (Cont'd)

3. Rates and Charges

- a. The following charges will apply for completed local calls. These rates will apply for coin originated local calls, non-coin originated timed and untimed local calls, local dial-it calls, and requests for local Directory Assistance Services.
- b. All State and Local Taxes apply to rates as referred to in this Tariff.
- c. Operator Handled Telephone Communication Rate Schedule:

In addition to the Direct Dialed rates shown in Section 11, paragraph D.4.c preceding, the following charges apply per call:

	<u>Per Call</u>
Billed to Third Number	\$3.00
Collect Call and all others	\$3.00
Person-to-Person	\$4.00

SERVICE CHARGES

A. SERVICE CHARGES

1. General

Service Charges are one-time charges which apply to the ordering, installing or changing of telephone service and other telephone facilities (Note (A)). Service Charges include (a.) Service Charges, (b.) Additional Line Charges, (c.) Premises Visit Charges, (d.) Primary Local Carrier Change Charge, as further described below.

a. Service Charges

Apply per customer order for all work or service to be provided at one time on the same premises, for the same customer. Either the Basic Order Charge or the Record Order Charge will apply dependent on each situation as described below.

1) Basic Order Charge:

- Applies on connections, moves and access line service. This charge includes work for connecting or changing one central office line.

2) Record Order Charge:

- Applies on miscellaneous orders for moves, changes or additions to customer premises equipment, which remains regulated, with no associated central office work involved.
- Applies on orders for additional listings, service transfers, changes to non-published service and changes in current listings which involve only a change in the Telephone Company's records.
- For multiple orders placed by a single customer, only one record order charge will be applied.
- Applies on orders for number changes, addition or rearrangement of hunting (call handling) and changes between residence service classification and business service classification.

Note A: A retail customer within the Telephone Company service area prior to the Restructuring Plan, may at any time transfer from any other certificated carrier to Frontier. The first time a customer transfers back, provided that the transfer back is within a three-year period from the effective date, Frontier shall not impose a Service Charge but may require deposits or payments of balances due for previously supplied Frontier services as provided in Section 2 of the Retail Catalog.

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

1. General (Cont'd)

a. Service Charges (Cont'd)

3) Record Order Charge Waivers:

- The Record Order Charge is waived when customers request a change in their billing name, but do not request a change in their directory listing.
- The Record Order Charge is waived when a customer's service is terminated, and their listing removed from Company records due to death.

b. Additional Line Charges

Apply per additional central office line for connections or changes in type or class of service and for mileage circuits as specified in paragraph A.3.a. following. They cover work for connecting or changing a central office line and the associated central office equipment. They also apply to non-customer premises rewires as defined in Section 6, B. Rewires.

c. Premises Visit Charges

Apply per customer order for all work or service to be provided at one time on the same premises for the same customer. A Premises Visit Charge applies to each premises visited when more than one premises is involved.

d. Primary Local Carrier (PLC) Change Charge

A PLC Change Charge applies each time an end user changes primary local carriers. This charge is designed to cover administrative costs of changing primary local carriers in the billing systems and switching systems when needed. The receiving local carrier is assessed this charge. Applies only when moving from one primary local carrier to another while remaining on Frontier's facilities.

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

1. General (Cont'd)

e. Initial Charges

In addition to Service Charges, initial charges apply to certain regulated facilities and equipment, as specified in the sections of the Tariff and/or Retail Catalog covering the items involved. Initial charges do not apply when the customer retains the equipment regardless of change in location, or when the customer previously had the equipment furnished by any Company. Initial charges do not apply when a customer reuses equipment already in place.

One or more of these charges may apply to each customer order depending on the work functions to be performed.

f. Restoral Charges

Pursuant to the Billing and Collection Settlement Agreement, a Restoral Charge applies each time a service is reconnected after suspension or termination for non-payment, but before cancellation of the service. This charge applies only to the central office lines.

g. Touch Calling Service

Touch Calling Service allows calls to be placed by using a telephone equipped with push buttons instead of a rotary dial.

Touch Calling Service requires special equipment in the Company's Central Office and is provided only on individual lines, auxiliary lines, semi-public service and PBX service in those Central Offices that have the necessary equipment.

Touch Calling Service is included with residence and business individual lines, auxiliary lines, semi-public service and PBX service where technically feasible.

1. Promotional Offerings

Frontier Digital Phone Essentials - New and existing residential customers who subscribe to this plan and commit to a one, two or three-year term commitment, will be given a \$5.00 credit per month for the length of the contract.

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

2. Schedule of Charges

	Nonrecurring Charge	
	<u>Residence</u>	<u>Business</u>
Basic Order Charge	\$33.32	\$50.89
Record Order Charge	\$11.02	\$17.83
Additional Line Charge	\$16.00	\$21.00
Premises Visit Charge	\$17.75	\$30.00
Primary Local Carrier (PLC) Change Charge	\$10.00	\$10.00
Restoral Charges	\$26.51	\$39.10
Touch Calling Service	-	-

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

3. Regulations

- a. Additional Line Charges shall apply to each change in type, grade or class of service. They also apply to non-customer premises rewires and to connections or changes of the following lines in excess of one per customer order:

1) For each additional:

Individual Line	Semi-Public Line	Intercept Line
Auxiliary Line	PBX Trunk	Concentrator-Identifier Line
Party Line		
Access Line	Central-C.O. Line	Off-Premises Extension Line

- 2) For each termination, in excess of one, of the following lines when the terminations of such lines are in different buildings (one charge per building):

Intercommunication Line	Private Line	Tie Line
Leased Channel	Teletypewriter Line	

- b. Premises Visit Charges - apply per customer order for all work or service to be provided at one time on the same premises for the same customer. A Premises Visit Charge applies to each premises visited when more than one premises is involved. When more than one visit to a premise is required to complete the requested work, only one Premises Visit Charge applies. This charge applies only when the purpose of the premises visit is to add or modify customer premises equipment which remains regulated.

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

4. Other Service Charges

a. Insufficient Check Charges

- 1) When a check is deposited by the Telephone Company for payment of any charges and it is returned by a bank because of insufficient funds being on deposit by the subscriber, the following charges will apply:

Per Occurrence

Residence	\$10.00
Business	\$15.00

This charge is in addition to all other charges assessed by the bank and the Telephone Company.

b. Return Payment Charge

- 1) When any form of payment, other than a check, that has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Return Payment Charge, the following charges will apply:

Per Occurrence

Residence	\$10.00
Business	\$15.00

This charge will be in addition to any charges assessed by any bank.

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

4. Other Service Charges (Cont'd)

c. Late Payment Charges

- 1) Customer bills are due when they are rendered. A customer is in default unless payment is made on or before the due date specified on the bill.

If payment is not made within 25 days of the date of the bill, a late payment charge will be applied to all amounts previously billed under this Tariff and/or Retail Catalog, excluding one month's local service charge, but including arrears and unpaid late payment charges.

- 2) Collection procedures and requirements for deposit are not affected by application of late payment charges
- 3) Late payment charges do not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- 4) The late payment charge does not apply to final accounts.
- 5) The late payment charge does not apply to government agencies of the State of New York. These agencies are required to make payment in accordance with the provisions of Article X1-A of the State of Finance Law (Chapter 153 of the Laws of 1984).
- 6) A late payment charge of 1.5% or \$5.00 whichever is greater will apply to residential customers. A late payment charge of 1.5% will apply to business customers.

DEFINITIONS

Post billed A post billed service is one that is not billed for until the service is performed. Examples of post billed services include: toll messages, local message units and nonrecurring charges.

Pre billed A pre billed service is one that is billed prior to rendering the service. Examples of pre billed charges include: rental of customer premises equipment and leasing of access lines.

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

4. Other Service Charges (Cont'd)

d. Installment Billing

Residence customers may elect to pay their service connection and other nonrecurring charges associated with service orders in monthly installments for up to a 3-month period. When installment billing is requested, it will be applied to all nonrecurring charges associated with a given service order, subject to the following:

1. Installment billing may be used only by residence customers.
2. Charges will be billed in three monthly installments unless the customer chooses a shorter payment period.
3. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
4. More than one installment plan may be in effect for the same customer at the same time.

5. Charges to Condition Access Lines for Compatibility with Data Modems

A nonrecurring charge per access line will apply for situations in which conditioning must be performed to allow compatibility with data modems. Transmission rates exceeding 4800 baud are not guaranteed for this service.

	<u>Nonrecurring Charge</u>
Per Access Line	\$260.00

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

6. Installation Charges

a. General

In addition to Service Charges, as specified in this section, installation charges apply to installations, moves and changes of certain facilities and equipment which remains regulated.

b. Reuse of Facilities in Place

No installation charge applies when such facilities are reused in place and such reuse does not require any work by the Telephone Company personnel.

c. Charges

Installation charges are specified in the particular sections of this Tariff covering the facilities involved. Where specific installation charges are not indicated, and where reference is made to this section, the following schedule of Time and Material charges will apply for equipment and inside wiring work performed on the subscriber's premises on a regulated basis.

In all cases, if the actual time to complete the installation is less than the maximum quoted to the customer, the customer will be charged for the actual amount.

The maximum labor charge cannot exceed the average labor charge by more than 25% and is applicable to customers with less than three lines or stations. The average labor charge to complete standard installation requests reflects the average installation times as shown in item 5. preceding.

For customers with three or more lines or stations, a maximum labor charge will apply only when the customer elects to have a labor and materials cost estimate (presurvey) performed.

When a presurvey (desk or on-site) has been conducted and the customer refuses the estimated labor charges, a presurvey charge will apply. (Exceptions: U. S. Government accounts)

These charges also apply for visits by the Telephone Company to the customer's premises where the service difficulty or trouble report results from customer owned equipment connected to the Telephone Company's lines.

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

6. Installation Charges (Cont'd)

d. Schedule of Time and Material Charges

		<u>Residence</u> *	<u>Business</u>
1)	Normal Working Hour Time Charges		
	a) First one-half hour or fraction thereof	\$20.00	\$30.00
	b) Each additional one-quarter hour or fraction thereof	\$10.00	\$15.00
2)	Non-Standard Material Charges **		
	a) 3 pair Teflon wire, per foot	\$0.12	\$0.12
	b) 25 pair Teflon wire, per foot	\$0.71	\$0.71
3)	Presurvey Charge ***	\$30.50	\$30.50

* Business charges apply to residence key orders.

** These charges apply in addition to Time Charges.

*** Only applies where customer refuses presurvey estimate.

SERVICE CHARGES

A. SERVICE CHARGES (Cont'd)

7. Central Office Line Charge

A Central Office Line Charge applies to arranging a line(s) to provide service between the central office and the customer's premises.

Central Office Line Charges apply as shown below for each line connected, for change in type, grade or class of service, for changes of telephone number of individual, auxiliary, PAL line and party lines, for each trunk and for the connection of private lines.

One Central Office Line Charge applies for each:

Individual line, WATS line, Auxiliary Line, Centrex – C.O. Line, Party Line, Centralized Switching Public Access Line (PAL), Concentrator – Identifier Line, PBX Trunk, Access Channel, (C.O. Termination), Intercept line, Off-Premises Extension, DID Station Numbers and DID Trunks.

A Central Office Line Charge applies for each termination of the following lines when termination of such lines are in different buildings (one charge per line, per building):

Intercommunications Line, Access Channel, Leased Channel (leased line), Call Circuit, Off-Premises Extension Line, Facsimile Line, Private Line, Trunk Multiple, Teletypewriter Line, Turret Line, TieLine.

SERVICE CHARGES

B. REWIRES

1. Definition - Non-Customer Premises Rewires

Rearrangements made

- a. Provision of change in or discontinuance of line hunting arrangements subsequent to connection of line, each line.
- b. Changes in type of line treatment on tie lines, each line. at the subscriber's initiative such as the following, are classified as non-customer premises rewires:
- c. Interchange of numbers on two or more individual or auxiliary lines, per line.
- d. Interchange of individual lines and auxiliary lines or changes to and from access lines, per line.
- e. Changes in termination in the central office, such as changes to different circuits for alarm circuits, each circuit.
- f. Relocation of drop wires, each.
- g. Change from aerial service to buried service in a subscriber provided trench.

2. Rates and Charges

Service Charges and an additional line charge will apply to non-customer premises rewires as specified in Section 6, B. Rewires. Time and Materials pricing, as specified in this section will apply to customer premises rewires.

SERVICE CHARGES

C. CHANGES IN TYPE OR CLASS OF SERVICE

1. Definitions

Types of service: message, measured and flat.

Grades of service: individual and PBX service.

Classes of service: residence (including access line service), business (including semi-public service and access line service) and public telephone service.

2. Charges

- | | | |
|----|---|---|
| a. | Changes to business service or to a different type or grade of business service. | Service Charges, and for each line, in excess of one changed, an Additional Line Charge shall apply as specified for Business Service in Section 6. |
| b. | Changes to residence service or to a different type or grade of residence service (including changes from message rate service with an allowance to message rate service without an allowance or vice versa). | Service Charges, and for each line, in excess of one changed, an Additional Line Charge shall apply as specified for Residence Service in Section 6. |
| c. | Changes requiring installation of a semi-public coin telephone.
An Additional Line Charge and for each Semi-Public Coin Station connected, Installation Charges shall apply. | Service Charges, and for each line in excess of one changed, as specified in Section 6. |
| d. | Changes requiring replacement of a coin telephone by a non-coin telephone. | Service Charges, and for each line, in excess of one changed, an Additional Line Charge, and for each station connected, Installation Charges shall apply as specified for Business Service in Section 6. |

Exceptions:

The charge for a change in type or grade of service will not apply for a change made within 60 days after the effective date of this Tariff.

No charge applies for one change in type or grade of residence service, or both, provided that the change is ordered within 60 days of the connection of the customer's exchange service.

SERVICE CHARGES

D. SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST

1. General

If the customer requests it, the Telephone Company will suspend incoming and outgoing service on the customer's access line for a period of time not longer than one year. The equipment is left in place and directory listings are continued without change. If the customer requests it, the Telephone Company will tell callers that the customer's calls are being taken at another number.

The period during which service is suspended will not be included in determining the minimum charge applicable to any service offering.

Service may be established at a new location and immediately suspended provided the subscriber occupies the premises. Suspension of service may continue only as long as the subscriber retains the right of occupancy.

2. Rates and Charges

There is some reduction in monthly service rates for suspended service, as shown below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction, during a period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
First month and each month up to and including six months	1/2 regular rate
Each month after six to the one-year limit	Regular monthly rate (no reduction)

E. SUBSCRIBER INITIATED TELEPHONE NUMBER CHANGES

1. General

If a customer requests it, and the required Telephone Corporation facilities are available, the Telephone Company will change his/her telephone number. Such a change is subject to the regulations specified in Section 2, subsection E., of the Retail Catalog.

2. Charges

For residence and business services - Service Charges apply, and for each number in excess of one change, an Additional Line Charge applies as specified for residence and business service in Section 6, subsection A.2.

SERVICE CHARGES

F. CONSTRUCTION CHARGES

1. Line Extension Charges

An extension of Telephone Company facilities in locations where Telephone Company facilities currently do not exist will generally be made as follows:

a. Requests by service applicants

In situations where the Company believes that its costs to install facilities to provide services may not be recovered through subscription to such services, the Company may assess construction charges to the service applicant.

- 1) Construction charges may include the recovery of all costs associated with placement of facilities, including direct and indirect engineering costs, material costs, costs of securing right-of-way, contractor costs and facility placement costs.
- 2) Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.
- 3) The party paying for construction costs does not obtain any rights, of ownership or otherwise, in facilities provided by the Company. All facilities provided by the Company shall be under its exclusive control.

b. Real Estate Developments, Subdivisions and Apartment Complexes

Placement of facilities to serve areas of subdivided land which may have only limited subscription to Company services results in an unreasonable risk to the Company that these costs may not be recovered through subscription to such services.

- 1) "Subdivision" means the division of a lot, tract, or parcel of land into two or more lots, plats, sites, or other divisions of land for the purpose, whether immediate or future, of sale of or of building development.
- 2) The Company may assess construction charges to the land developer, individual or party, requesting service or placement of facilities to serve any previously unserved portion of a subdivision.
- 3) Construction charges may include the recovery of all costs associated with placement of facilities, including direct and indirect engineering costs, material costs, costs of securing right-of-way, contractor costs and facility placement costs.

SERVICE CHARGES

F. CONSTRUCTION CHARGES (Cont'd)

1. Line Extension Charges (Cont'd)

b. Real Estate Developments, Subdivisions and Apartment Complexes (Cont'd)

4) Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.

5) The party paying for construction costs does not obtain any rights, of ownership or otherwise, in facilities provided by the Company. All facilities provided by the Company shall be under its exclusive control.

c. Provision of Private Right-of-Way

Where required by the conditions, applicants shall provide without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

d. Distribution Plant on Private Property, Other Than Service Drops

When the customer desires that distribution plant on the customer's private property be placed underground - the Telephone Company having determined from the conditions that aerial facilities should be provided or having provided such facilities - the customer may pay the excess of the installed cost to the Telephone Company of the underground (buried) wire or cable over the cost of the aerial facilities and pays the cost of dismantling and removing any aerial facilities being changed.

2. Charges Applicable for Facility Extension

When an applicant requests new service or upgraded service where construction of line facilities is required, the Telephone Company will cover the construction costs up to \$500.00. Any Construction charges over \$500.00 shall be recovered from the applicant. Construction charges for multicircuit customers will be on an ICB basis.

(N)

(N)

SERVICE CHARGES

F. CONSTRUCTION CHARGES (Cont'd)

3. Special Construction Charges

(T)

- a. Special construction, based on cost in the form of installation charges, monthly charges, or both, may be applied in addition to the usual Service Charges and monthly rates when, because of unusual investment or expense, the revenue does not reasonably compensate the Company i.e. (1) when facilities are provided beyond the standard allowance, (2) when conditions require the provision of special equipment or unusual plant construction, installation or maintenance, or (3) when the customer's location requires annual payment for licenses or agreement for the use of Public or Private land.
- b. Except as specified, title to all construction provided wholly or partly at a customer's expense is vested in the Company.
- c. The cost to the Company for attachments to structures of other companies, made in lieu of providing construction for which the customer would be charged under the provisions hereof, is borne by the customer. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Company.

4. Service Drops

(T)

a. Facilities Provided of Type Determined by Telephone Company

Service Drops are provided either by aerial facilities - on poles of the Telephone Company or of other companies - or by underground facilities (buried), and, except as covered in a.2. below, the type of facilities used is determined by the Telephone Company from the conditions involved. For facilities of the type so determined, the following treatment applies:

1. A Service Drop measuring not more than 250 feet is provided without construction charge. For the measured distance in excess of the 250-foot allowance, a facility charge may apply.
2. The measurement is the airline distance from the center of the highway paralleling the general distribution plant (located on or off the highway) to the terminal or drop at the customer's building, or the airline distance from the distribution plant to that terminal, whichever is shorter

SERVICE CHARGES

F. CONSTRUCTION CHARGES (Cont'd)

4. Service Drops (Cont'd)

(T)

b. Facilities Provided of Different Type Than 3.a.1. preceding

When from the conditions involved the Telephone Company determines that an aerial Service Drop should be provided and in lieu thereof the applicant desires underground or buried facilities, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer requests that such facilities be placed underground, the following applies:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and, in addition, the customer may pay the cost of the underground cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial facilities (not in excess of the 250 foot allowance as would be (or is) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company; ownership of the conduit is retained by the customer.

The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.

EMERGENCY REPORTING SERVICES

A. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911 SERVICE)

1. General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of the Telephone Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to a the Telephone Company operator if all lines to an emergency report center are busy. If no emergency report center subscriber exists for a central office entity, a telephone user who dials the number 911 will be routed to a Telephone Company operator. No charge applies for calls to the 911 number. Calls will be routed to only one emergency report center per central office.

2. Regulations

- a. The service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public.
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the agency. However, if the agency is unable to provide this service, the Telephone Company operator will intercept and forward the request for emergency aid for a period of at least one year.
- c. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency.
- d. 911 service is furnished for receipt of incoming calls only.
- e. The Telephone Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to handle adequately the incoming calls.
- f. Sufficient personnel should be provided by the subscriber to handle adequately the incoming calls 24 hours a day.
- g. Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls and for receiving emergency calls relayed by the operator.

EMERGENCY REPORTING SERVICES

A. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911 SERVICE) (Cont'd)

2. Regulations (Cont'd)

- h. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.
- i. One monthly bill shall be rendered for the service to the subscriber. The bill will not be prorated among participating agencies.

3. Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Telephone Company's liability in furnishing service is set forth in Section 2, subsection D., of the Retail Catalog.

4. Rates and Charges

- | | | |
|----|---|---|
| a. | Lines between emergency report center and service central office. | Tariff rates and charges for business auxiliary lines or additional trunks. |
| b. | Answering equipment at emergency report center. | Tariff rates and charges for equipment furnished. |

EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (E911 Service)

1. General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Telephone Company's serving area within the County of Monroe and elsewhere in the serving area subject to the availability of stored program control central office facilities. No charge applies for calls to the 911 number.

2. Definitions

Automatic Location Identification (ALI): The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI): The calling party's ANI telephone number is forwarded to the E911 Control Office and to the PSAP's Display and Transfer Units.

Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and Automatic Location Identification (ALI) features.

Emergency Service Number (ESN): A unique code, assigned by the Telephone Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which combinations are designated by the customer.

End Office: The Central Office(s) in the E911 System from which E911 calls are originated.

Enhanced 911 (E911) Control Office: The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing (SR) feature, call transfer capability and certain maintenance functions for each PSAP.

EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (E911 Service)
(Cont'd)

2. Definitions (Cont'd)

Enhanced 911 Service Area: The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 Customer: The term customer, when used with E911 Public Emergency Communications Service, denotes a governmental agency which is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of this service by the Telephone Company.

Extraordinary Mileage: The difference, measured in airline miles, between a serving arrangement utilizing the nearest E911 Control Office and a serving arrangement which considers the central office serving the county seat as the theoretical E911 control office.

Master Street Address Guide (MSAG): A list of all street and address ranges in a specific geographic area (Subscribing Governmental Agency).

Public Safety Answering Point (PSAP): An answering location for E911 calls originating in a given area. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities, and not be agents or employees of the Telephone Company.

Selective Routing (SR): A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Regulations

- a. The customer to E911 Service must be a government agency or an authorized agent of one or more government agencies to whom authority to operate an emergency telephone number system has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire, or other emergency services within the telephone central office areas arranged for 911 Calls.
- b. In addition to the following, the customer is subject to regulations shown in A.2.a. through i., Universal Emergency Telephone Number Service of this Section.
- c. All installations of E911 Service must serve the total number of main stations within the jurisdiction of the municipality which are within the serving area of the Telephone Company.
- d. This tariff provides for the normal inspection and monitoring of facilities to discover errors, defects or malfunctions in the service. However, the customer shall make such operational tests as in the judgment of the customer are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly. The Maintenance Charge will apply when a repair visit to the customer's premises determines that the trouble is a result of customer provided equipment as specified in the Retail Catalog, Section 9, subsection C.2.
- e. E911 information consisting of the names, addresses and telephone numbers of telephone customers whose listings are not published in directories, or listed in Directory Assistance Offices, is confidential. Information will be provided on a call by call basis only for the purposes of responding to an emergency call in progress.

EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Regulations (Cont'd)

- f. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, and address associated with the originating station location are furnished to the PSAP.
- g. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Telephone Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of E911 Service. The customer agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Telephone Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Telephone Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The customer also agrees to release, indemnify, defend and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of E911 Service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 Service hereunder, and which arise out of the negligence or other wrongful act of the customer, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Telephone Company, its employees or agents.

EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Regulations (Cont'd)

- h. Serving boundaries of the Telephone Company and political subdivision boundaries may not coincide. In the event that the customer does not subscribe to Selective Routing, it is their obligation to make arrangements to handle all 911 calls that originate from telephones served by Central Offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

It is the obligation of the customer to arrange for the handling of 911 calls that originate outside the Telephone Company's serving area but within the geographical boundaries of the customer's public safety jurisdiction.

- i. When the Selective Routing feature is provided, the customer is responsible for identifying appropriate locations as well as the combinations of police, fire, ambulance or any other appropriate agencies of the customer responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with street address ranges. These ESN's will be maintained in the Data Management System to permit routing of E911 calls to the appropriate PSAP responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information:

Initial and subsequent ESN assignments by street name, address range and area shall be furnished by the customer to the Telephone Company.

After establishment of service, it is the customer's responsibility to continue to verify the accuracy of and to advise the Telephone Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of E911 calls to the proper PSAP.

EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Regulations (Cont'd)

j. Extraordinary Mileage

- 1) Extraordinary Mileage is determined by calculating the remainder resulting from the subtraction of "b" from "a", as defined below:
 - a) The interoffice mileage, on a per trunk basis, from each end office to the nearest control office, and from the control office to the central office which serves the PSAP.
 - b) The interoffice mileage, on a per trunk basis, from each end office to the central office service the county seat and from the central office serving the county seat to the central office which serves the PSAP.
- 2) Extraordinary Mileage applies, except where a common E911 system serves more than one county.
- 3) The Extraordinary Mileage exclusion of the E911 tariff does not apply to Inter-LATA trunking.

4. Rates and Charges

a. General

Existing tariff rates and charges apply for: all associated exchange service, private line service including mileage charges (excluding Extraordinary Mileage) and any specific equipment that may be associated with E911 Service. Counties will be provided with two links up to the DS1 level at no charge for lines between the Control Central Office and PSAP.

Calls that are transferred over exchange facilities from a PSAP are charged at standard tariff rates applicable to station-to-station calls from the PSAP serving central office to the termination point of the transfer.

EMERGENCY REPORTING SERVICES

B. ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

4. Rates and Charges (Cont'd)

b. Automatic Location Identification Database

Automatic Location Identification	<u>Monthly Charges</u>
Database per data record	\$.03

Note: Data record is based on the maximum number of a combination of customer accounts and access lines in the "E911" serving area during the most current twelve-month period at the time the service is established. This count is determined by the Telephone Company and will be adjusted annually, in a like manner thereafter, for purposes of updating customer billing.

c. Counties served by more than one Local Exchange Carrier

In counties served by more than one Local Exchange Carrier (LEC) and having more than two PSAPs, each LEC will share in the trunking revenues collected utilizing a formula approach. The trunking charges to the county will be determined by taking the total charges for the trunking by all LECs to all PSAPs under non-E911 scenario (i.e., as if the county were a regular private line customer) and multiplying it by a fraction in which the numerator is equal to the number of PSAPs in that county minus two, and the denominator is equal to the total number of PSAPs in the county. The trunking revenues collected would then be apportioned to the LECs serving the PSAPs in that county according to the relative revenues that each of them would be receiving if the dedicated trunking were used to serve a regular private line customer.

EMERGENCY REPORTING SERVICES

C. UNIVERSAL REVERSE EMERGENCY TELEPHONE NUMBER SERVICE

1. General

Universal Reverse Emergency Telephone Number Service is an arrangement between the Telephone Company and the PSAP to allow the PSAP to contact local residents and businesses in the event of an emergency. A download of the ALI database will give the PSAP the name and telephone numbers of all residents and businesses in a specific county so they may be contacted.

2. Regulations

- a. Reverse E911 is furnished to municipalities and other government agencies (“Customers”) only for the purpose of sending a broadcast message out to local residents in the event of an emergency.
- b. The ALI information consists of the names, addresses and telephone numbers of local residents whose telephone listings are not published in directories, or listing in the Directory Assistance Offices. Such information is to be deemed confidential at all times. The information will be used in an emergency situation only. Use or transfer of this information for any other purpose may constitute a violation of Section 91 of the Public Service Law. Any violator may be subject to the penalty provisions of Section 25 of the Public Service Law.
- c. The Telephone Company in an agreed upon timeframe will download a file of the ALI database for the specific Customer and provide to the PSAP in an agreed upon format.

EMERGENCY REPORTING SERVICES

C. UNIVERSAL REVERSE EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

2. Regulations (Cont'd)

- d. This service is offered solely as an aid in handling assistance calls in connection with emergencies for fire and police. The Telephone Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused or claimed to be caused, directly or indirectly by the use of Reverse 911 Service. The Customer agrees, except where the events, incidents, or eventualities set forth in this sentence are the results of the Telephone Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Telephone Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others. The Customer also agrees to release, indemnify, defend and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of Reverse 911 service features and the equipment associated therewith, or by any service furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing Reverse 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Customer, its user, agencies or municipalities, or the employees or agents of any one of them, or, which arise out of the negligence, other than gross negligence or willful misconduct, of the Telephone Company, its employees or agents.
- e. Serving boundaries of the Telephone Company and political subdivision boundaries may not coincide. It is the obligation of the Customer to arrange for the handling of Reverse 911 calls to the local residents and businesses in the Telephone Company's serving area.
- f. No data shall be accessed, used, imported/exported, copied, printed, distributed or released for any purposes other than as necessary to provide the outbound telephone notification service.
- g. In addition, the customer is subject to regulations shown in B.3. of this Section preceding.

EMERGENCY REPORTING SERVICES

C. UNIVERSAL REVERSE EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

3. Rates and Charges

Rates for Reverse 911 will be charged on a monthly basis and determined by the number of published numbers. Non-published numbers will be provided for free.

Note: Data records is based on the maximum number of a combination of customer accounts and access lines in the "E911" serving area during the most current twelve-month period at the time the service is established. The count is determined by the Telephone Company and will be adjusted annually, in a like manner thereafter, for purposes of updating customer billing.

Rate times and the number of access lines	\$.002
Reverse 911 Charges, Rates Per Line	\$.002

EMERGENCY REPORTING SERVICES

D. FRONTIER EMERGENCY CONNECT SERVICE

1. General

Frontier Emergency Connect Service is a LIMITED SERVICE that allows calls to be placed to 911 ONLY. The service does NOT allow for any inbound calling.

2. Regulations

- a. This service is available where technically feasible and subject to availability of existing facilities.
- b. All attempted inbound calls will receive a recording saying the number is not in service.
- c. Customers will not be given a telephone number of the service and no directory listing services will be available.
- d. The customer only has the following dialing options:
 - 911 and
 - Where technically feasible, the ability to dial 611 and/or a Frontier Call Center.
 - All other calling patterns will receive re-order tone.
- e. The call origination telephone number (all information) going to the 911 center will indicate NO CALL BACK allowed.
- f. Applicable Nonrecurring charges may apply.
- g. NO LIABILITY SHALL ATTACH TO THE COMPANY REGARDING USE OF SERVICES OR THE FAILURE OF OR INABILITY TO USE THE SERVICES. FURTHER, COMPANY SHALL NOT BE LIABLE FOR DAMAGES (INCIDENTIAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY OR ATTORNEY'S FEES) ARISING FROM ERRORS, MISTAKES, OMISSIONS, INTERRUPTIONS, OR DELAYS OF THE COMPANY, ITS AGENTS, SERVANTS OR EMPLOYEES, IN THE COURSE OF ESTABLISHING, FURNISHING, REARRANGING, MOVING, TERMINATING, OR CHANGING THE SERVICE OF FACILITIES (INCLUDING THE OBTAINING OR FURNISHING OF INFORMATION IN RESPECT THEREOF OR WITH RESPECT TO THE CUSTOMERS OR USERS OF THE SERVICE OR FACILITIES).

3. Rates and Charges

	<u>Monthly Rate</u>
Frontier Emergency Connect Service	\$4.99

LIFELINE TELEPHONE SERVICE

A. DESCRIPTION

4. Basic Lifeline Service

This service offers a 100% waiver of the Federal Subscriber Line Charge and a \$1.00 monthly rate for exchange access and no monthly allowance for local calls. In addition to the monthly rate, customers will pay a message rate for each call made within their local calling area. These calls are untimed and billed on a per call message basis as listed in this tariff.

(Z)

(Z)

Issued in Compliance with PSC Order in Case No. 17-C-0171 released April 19, 2018.

Issued by: Pricing and Tariff Manager, 21 West Ave., Spencerport, NY 14559

LIFELINE TELEPHONE SERVICE

- B. GENERAL (N)
1. Qualified customers may choose one of the Lifeline services as described preceding. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Tribal Lands Link Up America program. Service connection charges do not apply to initial changes in service from: (M)
(M)
(N)
- a. Message or flat rate services to Lifeline service.
 - b. Lifeline service to non-Lifeline services.
- For subsequent changes from one type of service to another, service connection charges as stated in this tariff will apply. (N)
- C. REGULATIONS (T)
1. **Federal Lifeline** These services are restricted to low income residential subscribers. A consumer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or to qualify for lifeline service a subscriber must be a recipient of benefits from at least one of the following Entitlement Programs administered by the New York State Office of Temporary and Disability Assistance (OTDA): (C)
- Medicaid;
 - Supplemental Nutrition Assistance Program (Food Stamps or SNAP);
 - Supplemental Security Income (SSI);
 - Federal Public Housing Assistance (FPHA);
 - Bureau of Indian Affairs General Assistance;
 - Tribally-Administered Temporary Assistance for Needy Families (TTANF);
 - Food Distribution Program on Indian Reservations (FDPIR);
 - Head Start (If income eligibility criteria are met) or;
 - Veterans Pension
 - Survivors Pension
2. **New York State Lifeline** These services are restricted to low income residential customers. To qualify for NYS Lifeline service, a customer must be ineligible to receive the Federal Lifeline Service and be a recipient of benefits from any one of the following Entitlement Programs: (N)
- a. National School Lunch
 - b. Low Income Home Energy Assistance (LIHEAP)
 - c. Temporary Assistance for Needy Families (TANF)
3. In addition to meeting the qualifications provided above a qualifying low-income consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline Service.

(M) Material relocated from Leaf: 1.
Issued in Compliance with PSC Order in Case No. 17-C-0171 released April 19, 2018.

LIFELINE TELEPHONE SERVICE

D. RESPONSIBILITY OF THE SUBSCRIBER

1. Applicants must provide proof to the telephone company that they are receiving one or more of the above benefits. Such proof may consist of an up-to-date identification card issued by Department of Social Services or a form letter issued by the telephone company and signed by an authorized representative of Social Services.
2. Lifeline rate treatment will not begin until proof of eligibility is provided to the Company.

E. Voluntary Toll Blocking (Restriction)

Toll blocking functionality is offered at no charge to those Lifeline customers who request this service.

F. Customer Deposit Waiver

No customer deposit is required from a Lifeline customer if optional toll blocking is added to the customer's line at no charge.

G. Locality Charge Waiver

Locality charges are waived for Lifeline customers.

H. Responsibility of the Telephone Company

1. The company will make annual verification of the subscriber's eligibility status with the New York State Department of Social Services. If, after verification, a subscriber is identified as being ineligible, the subscriber will be notified that, unless the information is shown to be in error, Lifeline rate treatment will be discontinued, and the customer will be billed for discounts received while ineligible for the service.
2. Once the Lifeline benefit begins, it will be continued until a periodic verification check by the Company indicates that the customer is no longer eligible. The Company will notify the customer prior to discontinuing the discount.

(M) Material relocated to Leaf: 4.

Issued in Compliance with PSC Order in Case No. 17-C-0171 released April 19, 2018.

(M)

(M)
(N)

(N)

LIFELINE TELEPHONE SERVICE

I. RATES AND CHARGES

1. Service Order Charges

Qualified Lifeline customers will be charged the following rate for Restoral of Service.

	<u>Charge</u>
Restoral Charge	\$10.00

J. CONNECTION CHARGE ASSISTANCE PLAN

1. The Connection Charge Assistance Plan provides for a reduction in the charges associated with the connection of new service and moves of existing telephone service, subject to the following eligibility criteria:

- a. Applies only for a single telephone line at the principal place of residence of the applicant.
- b. Applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years of age.
- c. Applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in B. preceding.

2. The following charges apply:

	<u>Nonrecurring Charge</u>
a. Connection of new telephone service	\$10.00
b. Move of existing telephone service	\$10.00

(M) Material relocated from Leaf: 3.

(M)(T)

(D)

(D)

(T)

(D)

(D)

(T)

(M)(T)

(T)

(N)

TAXES AND SURCHARGES

A. STATE AND LOCAL REVENUE TAXES

1. State Revenue Taxes

Rates and charges that apply to the provision of telephone service are subject to New York State revenue taxes. The applicable Gross Revenue Surcharge rates are located in B.1. following. Any changes to these rates will be filed on 15 days' notice to the Commission, or as directed by the Commission. Whenever the state levies a new tax on the Telephone Company's gross revenues, repeals such a tax, or changes the rate of such tax, the Commission may approve new surcharge factors, and the Telephone Company will file revised surcharges as directed by the Commission.

2. Local Utility Gross Revenue Taxes

Rates and charges that apply to the provision of telephone service may be subject to gross revenue taxes imposed by certain municipalities.

The surcharge percentage applies to monthly local rates and charges. Surcharge percentages are adjusted on short notice to reflect changes in taxes.

Surcharges as identified in this section.

TAXES AND SURCHARGES

B. GROSS REVENUE TAX SURCHARGE

1. The Gross Revenue Tax Surcharge rates are as follows:

<u>Period</u>	<u>Gross Revenue Tax Surcharge</u>
<u>IntraLATA Toll Service</u>	
January 1, 1996 - December 31, 1996	4.26%
January 1, 1997 - September 30, 1998	4.15%
October 1, 1998 - December 31, 1999	3.93%
January 1, 2000 - June 30, 2000	3.12%
July 1, 2000 – March 31, 2013	2.84%
April 1, 2013 and Beyond	2.96%
<u>Services for Resale *</u>	
January 1, 1996 - December 31, 1996	0.775%
January 1, 1997 - June 30, 2000	0.756%
July 1, 2000 +	0.378%
<u>All Other Services</u>	
January 1, 1996 - December 31, 1996	4.72%
January 1, 1997 - September 30, 1998	4.60%
October 1, 1998 - December 31, 1999	4.20%
January 1, 2000 - June 30, 2000	3.38%
July 1, 2000 – March 31, 2013	2.98%
April 1, 2013 and Beyond	3.03%

These surcharges are applicable to services provided for resale to telecommunications companies possessing Certificate of Public Convenience and Necessity from the New York State Public Service Commission or designated as eligible for a sale-for-resale exclusion from the New York State Department of Taxation and Finance.

Issued in compliance with New York Public Service Commission's order in Case 98-M-0489.

TAXES AND SURCHARGES

B. GROSS REVENUE TAX SURCHARGE (Cont'd)

2. Surcharge Percentage for Local Gross Revenue Taxes

In addition to the rates and charges shown in this Tariff and the Retail Catalog, the following surcharge percentages apply in the cities and villages shown below:

<u>Locality</u>	<u>Tax District *</u> <u>Code</u>	<u>Surcharge</u> <u>Percentage</u>
Cities		
Canandaigua	70	1.01%
Rochester	59	3.0928%
Villages		
Avon	13	1.01%
Brockport	62	1.01%
Caledonia	15	1.01%
Dansville	28	1.01%
East Rochester	55	1.01%
Fairport	53	1.01%
Geneseo	18	1.01%
Honeoye Falls	45	1.01%
Leicester	21	1.01%
LeRoy	08	1.01%
Livonia	25	1.01%
Mt. Morris	27	1.01%
Nunda	30	1.01%
Perry	A1	1.01%
Pittsford	56	1.01%
Scottsville	66	1.01%
Silver Springs	95	1.01%
Warsaw	A5	1.01%
Webster	64	1.01%

* The tax district code shown is the Telephone Company code for the tax district.

TAXES AND SURCHARGES

C. NEW YORK STATE UNIVERSAL SERVICE FUND SURCHARGE

On August 17, 2012, the New York Public Service Commission (NYPSC) issued its Order in Case 09-M-0527 allowing the New York State Universal Service Fund assessments to be flowed through to the end user. The New York State Universal Service Fund Surcharge is charged monthly on a per access line or per trunk basis to all residence and business customers, in addition to other monthly rates and charges set forth in applicable Tariffs and/or Retail Catalog. If the Company has collected its annually assessed amount prior to the end of the calendar year, as determined by the Fund Administrator, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by NYPSC Order.

Rate: New York State Universal Service Fund Surcharge applied to each access line and trunk line on a monthly basis.

Per Line or Trunk \$0.09

TAXES AND SURCHARGES

D. NON-ADJACENT EXTENDED AREA SERVICE

1. General

A monthly surcharge will apply to those exchanges which are provided with non-adjacent, flat-rate Extended Area Service (EAS).

2. Rates and Charges

Monthly Surcharge

Residence Service

\$1.25

3. Exchanges in which non-adjacent, flat-rate EAS is provided are as follows: Avon, Bergen, Brockport, Caledonia, Canandaigua, Churchville, East Rochester-Pittsford, Fairport, Geneseo, Hamlin, Hemlock, Henrietta, Honeoye Falls-Lima, Livonia, Rochester, Rush, Scottsville, Victor, Webster and West Webster.

MISCELLANEOUS SERVICES

A. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH

1. General

Handicapped persons who have been certified to the Telephone Company as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Telephone Company, a 50% reduction on the following charges:

- a. Intrastate intra-LATA toll messages placed from within the Telephone Company territory.
- b. Local messages billed to the handicapped person's telephone service.
- c. Monthly mileage charges for leased channels and private line circuits furnished to the handicapped person for use in non-voice communication.

2. Regulations

a. Qualification

Those qualifying for the toll discount are persons whose impairment is such that competent authority would certify them as being unable to use the telephone for voice communication.

The following are guidelines for qualification:

Hearing impaired - persons with a binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "Guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech impaired - persons with impairment of 65% or higher on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories; audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment", 109-111, American Medical Association, 1971.

MISCELLANEOUS SERVICES

A. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (Cont'd)

2. Regulations (Cont'd)

b. Certification

Acceptable certifications are (1) those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York or (2) pre-existing Certifications establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for use of facilities of an agency for persons with hearing or speech impairment.

c. Billing

The discount will be handled through a special toll credit card which may be used from any telephone within the Telephone Company territory. The credit card may be used outside the Telephone Company territory with the rate treatment noted below. Such calls will appear on the customer's monthly bill.

d. Billing Authorization

Responsibility for payment of charges may be handled in one of two ways:

- 1) The handicapped person (the applicant) may accept responsibility for payment of his or her own bill. In this case, the applicant must be 18 years of age or older and must reside within the Telephone Company's operating territory, but he or she does not need to have service from the Telephone Company.
- 2) Another party may agree to accept responsibility for payment of charges incurred through use of the Special Credit Card by the applicant. Where this option is chosen, the person accepting this responsibility must be 18 years of age or older but does not need to reside within the Telephone Company territory.

In either case, the applicant is the only authorized user of the toll credit card. If the person accepting payment responsibility has service within the Telephone Company territory, charges will be billed on the regular monthly bill; otherwise a separate bill will be sent.

MISCELLANEOUS SERVICES

A. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH (Cont'd)

3. Rates and Charges

Prior to applying the 50% discount, calls will be rated using Direct Distance Dialed (DDD) rates, with the exception of person-to-person calls. If the card is used outside the Telephone Company territory, it will be treated as a normal toll credit card, with applicable operator handled charges and with no 50% discount.

MISCELLANEOUS SERVICES

B. NEW YORK RELAY SERVICE

1. General

As an additional service to customers with impaired hearing or speech, the Company will participate in the New York Relay Service contingent on the following regulations:

The Company will provide access to the Telecommunications Relay Service (TRS), pursuant to an agreement with the designated TRS provider for the State of New York. The service permits telephone communications between hearing and/or speech impaired people who must use Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and other telephone users. Calls made through the New York Relay Service will be routed to the Relay Center of the TRS provider for the State of New York by dialing an 800 number or 711 for some services. At the New York Relay Service Center, a specially trained Operator, makes the connection between the two callers and facilitates the call. A specific 800 number has been designated for both impaired and non-impaired customers to use. These numbers are available through the business office.

Beginning April 1, 2001, New York Relay Service customers who use a text telephone (TTY) will have the ability to communicate with the following voice users new enhanced services:

- Spanish to Spanish Relay Service - Spanish speaking and TTY users of the Relay service may now call an 800 to access specially trained operators to facilitate calls in Spanish;
- Speech to Speech Relay - Individuals with Speech Disabilities may now access specially trained Relay operators to facilitate calls between consumers with speech disabilities and others by dialing an 800 number;
- Pay per Call Services - Relay users who wish to access Pay per call services may do so by calling a 900 number. This number will access a New York State Relay operator, who will then complete the request pay per call service. Relay users will not incur a charge for the call to the relay service, but will incur charges from the pay per call provider; and
- Turbo Code™ - Relay users who have specially equipped TTY machines now have the ability to transmit TTY text at up to 110 words per minute.

MISCELLANEOUS SERVICES

B. NEW YORK RELAY SERVICE (Cont'd)

2. Regulations

- a. Each call to the New York Relay Service is handled in strict confidence.
- b. The Relay Operator has been trained to help conversations flow accurately and easily
- c. There is no limit on the number of times you may use the service, and there is no cost.
- d. Only intrastate calls can be completed using the New York Relay Service.
- e. The New York Relay Center is operational 24 hours a day, seven days a week.
- f. Charges for calls placed through the Relay Center will be billed as Direct Distance Dialed (DDD) from the point of origination to the point of termination. The actual routing of the call is independent from what is billed.
- g. Calls made using the Relay Service may be billed to a third number only if that number is within New York State.
- h. The following calls may not be placed using the Relay Service:
 - (1) calls to informational recordings and group bridging services;
 - (2) calls to time or weather recording messages;
 - (3) operator handled conference service and other teleconference calls; and
 - (4) calls from coin telephones when the payment method is coins.
- i. Local calls using New York Relay Service will be completed at no charge when calling from a pay telephone.

MISCELLANEOUS SERVICES

B. NEW YORK RELAY SERVICE (Cont'd)

3. Liability

Under the agreement reached with the TRS provider for the State of New York, that provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff and/or Retail Catalog dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer agrees, to release, defend and hold the Company harmless for, all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

A. APPLICATION OF TARIFF

This Tariff applies to intrastate/intraLATA message toll telephone service, hereinafter referred to as intraLATA toll, furnished by Frontier Telephone of Rochester, Inc. within the Rochester LATA and originating in the toll rate centers set forth in the preceding concurring carrier section.

B. GENERAL REGULATIONS

1. Definition

IntraLATA message toll telephone service is that of furnishing facilities for telephone communication between telephones in different local calling areas within the Rochester LATA and originating in the toll rate centers of the connecting companies, in accordance with the regulations and schedules of charges specified in the Tariff. The toll service charges specified in the Tariff are in payment for all service furnished between the calling and called telephone, except as otherwise provided in the Tariff.

2. Frontier Telephone of Rochester, Inc. IntraLATA Toll rates apply to all toll traffic originating in the toll rate centers set forth above.

3. Liability of Frontier Telephone of Rochester, Inc.

All services listed in the Tariff are covered by General Rules and Regulations as specified in Section 1 of this Tariff and in Section 2 of the Retail Catalog.

4. Operator Handled Telephone Communication

Operator Handled Telephone Communications includes the following types of calls: collect, 3rd number, requests to notify, time and charges and other station-to-station calls using the assistance of the operator.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

B. GENERAL REGULATIONS(Cont'd)

5. Time of Day

The time when connection is established, as provided in D.4.a. following, determined in accordance with the time-standard or daylight saving--legally or commonly in use at the point where the calling station is located, determines whether peak or off-peak rates apply. This rule applies irrespective of the type of call.

When a message is established in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

C. BASIS FOR ESTABLISHING RATES

1. IntraLATA message toll telephone rates between points (cities, villages or localities) are based on the airline distance between rate centers as established and are listed in H.3. and H.4. following.

2. For the purpose of determining airline mileages, vertical and horizontal grid lines have been established across the State of New York. The spacings between adjacent vertical grid lines and between adjacent horizontal grid lines represent a distance of one coordinate unit. This unit is the square root of 0.1 expressed in statute miles (1670 feet).

A vertical (V) coordinate and a horizontal (H) coordinate have been computed mathematically for each rate center from its latitude and longitude location. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. Included in this are the V and H coordinates for each rate center in the Frontier Telephone of Rochester, Inc. Service Territory.

3. The distance between any two rate centers is determined as follows:

a. Obtain the V and H coordinates of each rate center by referring to Appendix A.

b. Obtain the difference between the V coordinates of the two rate centers. Obtain the difference between the H coordinates of the two rate centers. The resulting mileage is determined by applying the following formula for V and H to the V and H coordinates of the two rate centers:

$$[(V_1 - V_2)^2 + (H_1 - H_2)^2]^{.5}$$

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE

1. Classes of Service

Two classes of two-point service are offered, namely, station-to- station service and person-to-person service. The rate application periods for these two classes of service are shown in D.4 following.

a. Station-to-Station Service

Station-to-station service is that service where the person originating the call:

- 1) Dials the telephone number desired, or
- 2) Gives to the Common Carrier operator the telephone number of the desired telephone station or system.

b. Person-to-Person Service

Person-to-person service is that service where the person originating the call specifies to the Common Carrier operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached.

When, after the telephone, mobile telephone, or branch exchange system called has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or mobile unit to be reached through or to any other station, department or office to be reached, the classification of the call remains person-to-person.

When the person originating the call wishes arrangements made in advance with a particular party, station or mobile unit for the establishment of a connection at a specified time (appointment call) the call is classified as person-to-person.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

2. Collection of Charges

Charges for all classes of telephone calls are billed against or collected from the calling telephone billed number in all cases except under the following conditions:

- a. Charges may be billed against or collected from the called telephone (i.e., charges may be reversed) if the charges are accepted at the called station, except as shown in D.2.d. below.
- b. Charges for station-to-station messages will also be billed against the called station in the case where the called subscriber contracts in advance for special reversed charge toll service.
- c. Charges may be billed to an authorized telephone as determined by Frontier Telephone of Rochester, Inc., other than the telephone originating the call or the telephone where the call is terminated (i.e., charges may be billed to a third number), except as shown in D.2.d. below.
- d. Collect calls to coin telephones or Customer Owned Coin Telephones (COCOTS) and transfers of charges to third telephones which are coin telephones or COCOTS will not be accepted.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

3. Initial and Overtime Periods

a. Message toll rates are quoted in terms of initial and overtime periods.

- 1) The initial period is the interval of time allowed at the rate quoted for toll connections between given points.
- 2) The overtime period is the unit of time used for measuring and charging for time in excess of the initial period.

b. Timing of Messages

- 1) On station-to-station calls, chargeable time begins when connection is established between the calling telephone and the called telephone station.
- 2) On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 3) Chargeable time ends when the calling station "hangs-up", thereby releasing the network connection. If the called station "hangs-up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Carrier Customer.
- 4) Chargeable time does not include time lost because of faults or defects in the service.
- 5) When exchange service is connected to a communications system through a service terminating arrangement or connecting arrangement, under the provisions of Tariff, chargeable time begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

4. Basic Message Toll Schedule

Rate Discounts and Application Periods

a. Application Periods

Rate discounts and application periods shown below apply for all toll messages including coin sent-paid, operator assisted, and person-to-person.

Rate Periods Except Holidays

<u>Rate Period</u>	<u>From</u>	<u>Times Applicable to But Not Including</u>	<u>Days Applicable</u>
Day	8:00 AM	9:00 PM	Monday - Friday
Evening	9:00 PM	8:00 AM	Monday - Friday
Weekend	9:00 PM	8:00 AM	Friday - Monday

Holiday Rate Periods

On Christmas Day (December 25), on New Year's Day (January 1), on Independence Day (July 4), on Labor Day (The first Monday in September) and on Thanksgiving (The last Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4, the holiday rate applicable is the Evening Rate unless a lower rate would normally apply.

b. Discounts

Day Rate Period - Rates shown in D.4.c.
Evening Rate Period - 55% discount on rates shown in D.4.c.

Rates shown in D.4.c. are for each minute or fraction thereof.

Discounts apply to usage charges specified in D.4.c, excluding the operator assistance charges as specified in Section 5.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

4. Basic Message Toll Schedule (Cont'd)

c. Direct Dialed (DD) Station-to-Station Rate Schedule:

The rates shown in the following tables are applicable between intraLATA points in the Rochester LATA.

<u>Rate Step</u>	<u>Rate Airline Miles</u>	<u>Day</u>	
		<u>Initial Minute or Fraction Thereof</u>	<u>Each Additional Minute or Fraction Thereof</u>
1	0- 8	.081	.040
2	9- 13	.113	.073
3	14- and over	.153	.113

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service

a. Frontier Telephone of Seneca Gorham, Inc. Discounted Toll Service Plan.

1) General

Discounted toll service is an optional service. This service offers an alternate rate treatment for one-way station-to-station direct dialed calls on a timed message basis.

2) Regulations

- a) Discounted toll service is offered to residence and business customers to include each grade of service within all principle exchanges operated by this Telephone Company.
- b) This service applies only to direct dialed (DD) station-to-station toll messages that terminate at the Exchange Group as noted in D.5.a.3)c) following.
- c) Where customer options this service, the service will be provided on all lines of the same customer on the same premise or joint user of that customer.
- d) This service is furnished for a minimum of one (1) month.
- e) Service initiates on the first full day of a toll period and continues in effect through the last full day of the toll period.
- f) Discounted toll service is not provided on coin or foreign exchange line service.
- g) The time at which connection is established governs whether message toll rate or discounted toll service rate applies.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

a. Frontier Telephone of Seneca Gorham, Inc. Discounted Toll Service Plan (Cont'd)

3) Rates and Charges

- | | Monthly Rate
<u>Per Line</u> |
|---|---------------------------------|
| a) Residence Service | \$0.99 |
| A per line per month in addition to the regular access line charge, plus the discounted toll charges as outlined in D.5.a.3)c). | |
| b) Business Charges | \$2.97 |
| A per line per month in addition to the regular access line charge, plus the discounted toll charges as outlined in D.5.a.3)c). | |
| c) Percent of Discount | |
| The percent discount applicable for this plan is specified below. The percentage discounts apply only to direct dialed (DD) rates contained in D.4.c. | |

Service	Exchange	Day Mon - Fri 8 a.m. - 5 p.m.	Evening/Night/Weekend Mon - Fri 5 p.m. - 8 a.m. Sat - Sun All hours
Residence	Group I Canandaigua 394 - 396 - 398	40%	60%
Business	Group I Canandaigua 394 - 396 - 398	40%	60%

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

b. DIAL-A-VISIT

1) General

DIAL-A-VISIT Service is an optional service available to all residential subscribers and Centrex dormitory service subscribers of Frontier Telephone of Rochester, Inc. and Connecting Companies. The service permits these subscribers to place direct dialed (DD) IntraLATA toll calls within certain specified hours at a 35% discount from the Tariff rates for message toll telephone service. A customer may only subscribe to one Optional Calling Plan per billing account.

2) Regulations

a) The service applies only to the direct dialed station-to-station intra-LATA toll messages originating at the subscriber's residence or dormitory Centrex telephone.

b) The service applies to calls placed during the following hours:

- (1) 5:00 PM to but not including 8:00 AM Monday through Friday.
- (2) All day on Saturday and Sunday and on the holidays listed in D.4.a. proceeding.
- (3) The time at which connection is established governs whether message toll telephone rates or DIAL-A-VISIT Service rates apply.
- (4) Toll details are not included in the charges specified in c. following. Toll details may be furnished at the subscriber's request at a charge of \$2.47 per request.
- (5) All usage of a multi-line subscriber with one billing number is included in the service.
- (6) The service is furnished for a minimum period of one month.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

b. DIAL-A-VISIT (Cont'd)

- 3) The minimum charge to a DIAL-A-VISIT Service subscriber for calls placed under the above regulations is per month.

Monthly Rate

DIAL-A-VISIT \$1.93

- 4) Connecting Companies within the Rochester LATA concur with DIAL-A-VISIT regulations with the following exceptions:

- a) The minimum charge to a DIAL-A-VISIT Service subscriber for calls placed under the above regulations is as follows:

(1)	ALLTEL	\$1.98
(2)	Ogden Telephone Co.	\$2.89
(3)	Citizens Telecommunications Company of New York Inc. d/b/a Frontier Communication of New York	\$1.98

- b) Citizens Telecommunications Company of New York Inc. d/b/a Frontier Communication of New York Message detail charge is per request associated with one telephone bill.

Per Request

\$1.93

- c) Frontier Telephone of Seneca Gorham, Inc., ALLTEL and Ogden Telephone Company do not charge for bill detail.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

c. Optional Calling Service

1) Description

As an alternative to toll calling, this service may be selected by the customer in exchanges where it is available. The service allows the customer to make one-way, direct dialed calls to specified exchanges on a timed message unit basis. Message units are charged for each call to the specified exchange. The number of message units charged for each call is based on distance, time of day, and duration of the call.

2) Availability of Service

- a) This service is only offered where the telephone company has the necessary facilities. The decision to provide this service is the telephone company's and is based on the calling rates between the affected exchanges.
- b) This service is only available to residential customers.
- c) This service is only available on individual lines.
- d) The central office district and exchanges from which and to which Optional Calling Service is offered are listed in H. following.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

c. Optional Calling Service (Cont'd)

3) Rates and Charges

a) Residence Service

The customer pays a minimum monthly charge of \$1.95 for this service, plus the basic monthly access line rate and the message unit charges.

b) Business Service

Not available.

c) Message Unit and Charges

(1) Message Units

Mileage Rate Center to Rate Center	Message Units Per Call	Initial Period in Minutes	Message Units Additional Minutes	
			Day	Night
0-10 Miles	1	5	1 Per 5 Mins.	No
11-15 Miles	2	3	1 Per 2 Mins.	Message
16-20 Miles	3	3	1 Per 1 Min.	Units
21-30 Miles	4	3	1 Per 1 Min.	Apply
31-45 Miles	5	3	1 Per 1 Min.	

Above message units are for the periods indicated or any fraction thereof.

(2) Day Rates Monday through Friday (except Holidays)
8:00AM - 5:00 PM

Each message unit charge \$.083

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

c. Optional Calling Service (Cont'd)

3) Rates and Charges (Cont'd)

c) Message Unit and Charges (Cont'd)

(3) Night and Holiday Rates

Each message unit charge \$.063

Night and holiday rates apply:

(a) Monday through Friday 5:00PM - 8:00AM

(b) Weekends from Friday 5:00PM through Monday
8:00AM

(c) Holidays - Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September) and Thanksgiving (the fourth Thursday in November). In case Christmas, New Years and Independence Day legal holidays fall on other than December 25, January 1, and July 4, respectively, night rates apply as provided above on such legal holidays.

(4) The monthly rates outlined in 5.c.3)(c)(1) and 5.c.3)(c)(2) preceding will apply as an allowance towards the message unit charges outlines in 5.c.3)c)3(3) above. This allowance will only apply towards the current month's billing. Any unused portion of this allowance may not be allocated to past or future month's message unit charges.

d) Minimum Rental Period

There is a three-month minimum rental period for Optional Calling Service.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

c. Optional Calling Service (Cont'd)

4) Central Office Districts or Exchanges and Associated Calling Area

OPTIONAL CALLING SERVICE is offered from the following Central Office Districts or Exchanges to stations bearing the designation of central offices within the exchanges that each can call:

- a) Farmington Central office District to the exchange of Palmyra (N.Y. Telephone).
- b) Honeoye Falls-Lima Exchange to the exchange of Avon.
- c) Canandaigua Central Office District to the exchanges of East Rochester-Pittsford, Rochester, Fairport, Macedon (N.Y. Telephone) and Palmyra (N.Y. Telephone).
- d) Avon exchange to the exchanges of Honeoye Falls-Lima, Geneseo and Scottsville.
- e) LeRoy Exchange to the exchanges of Rochester, Churchville and Scottsville.
- f) Hemlock Exchange to the exchanges of Rochester, Honeoye Falls- Lima, Henrietta and Rush.
- g) Livonia Exchange to the exchanges of Honeoye Falls-Lima, Henrietta and Rush.
- h) Geneseo Exchange to the exchanges of Rochester, Avon, Caledonia, Scottsville, Rush, Henrietta, Dansville, Springwater and Wayland.
- i) Victor Exchange to the exchange of Palmyra (N.Y. Telephone).
- j) Nunda Exchange to the exchanges of Rochester, Dansville, Perry, Leicester, Geneseo, Avon, Caledonia, Scottsville, Henrietta, Rush and Castile.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

c. Optional Calling Service (Cont'd)

4) Central Office Districts or Exchanges and Associated Calling Area (Cont'd)

OPTIONAL CALLING SERVICE is offered from the following Central Office Districts or Exchanges to stations bearing the designation of central offices within the exchanges that each can call:

- k) Mt. Morris Exchange to the exchanges of Rochester, Henrietta, Scottsville, Avon, Rush, Perry and Livonia.
- l) Leicester Exchange to the exchanges of Rochester, Avon, Caledonia, Henrietta, Scottsville, Rush and Livonia.
- m) Naples Exchange to the exchanges of Rochester, Honeoye Falls-Lima, Hemlock, Henrietta and Rush.
- n) Springwater Exchange to the exchanges of Rochester, Livonia, Hemlock, Avon, Honeoye Falls-Lima, Henrietta and Rush.
- o) Dansville Exchange to the exchanges of Rochester, Rush, Honeoye Falls-Lima, E. Rochester/Pittsford, Geneseo, Livonia, Avon, Scottsville and Henrietta.
- p) Wayland Exchange to the exchanges of Rochester, Henrietta, Livonia, Hemlock, Avon, Rush, and Honeoye Falls-Lima.
- q) Pavilion Exchange to the exchanges of Rochester, Caledonia, Scottsville, Perry, and Warsaw.
- r) Wyoming Exchange to the exchange of Castile.
- s) Fairport Exchange to the exchange of Palmyra (New York Telephone Company).
- t) Webster Exchange to the exchange of Palmyra (New York Telephone Company).

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

d. Flat Rate LATA-Wide IntraLATA Toll Service (Rochester Unlimited)

1) Description

This service may be selected by the customer as an alternative to toll calling. The service allows the customer to make an unlimited number of one-way, direct dialed calls to any exchange within the Rochester LATA for one monthly flat-rate price.

2) Availability of Service

- a) This service is only offered where the telephone company has the necessary facilities. It is the telephone company's decision to provide this service.
- b) This service is only available on individual lines.
- c) This service is only available to residential customers.
- d) Customers of Flat Rate LATA-Wide IntraLATA Service may not subscribe to any other Optional Calling Plan.
- e) This service is furnished for a minimum period of one month.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

d. Flat Rate LATA-Wide IntraLATA Toll Service (Rochester Unlimited) (Cont'd)

3) Rates and Charges

a) The rates for this service are dependent on the calling area of the exchange in which the customer resides.

b) The schedule below outlines the rates that will be charged:

<u>Number of Access Lines in Calling Area Prior to Subscribing to Flat Rate LATA-Wide IntraLATA Toll</u>	<u>Flat Rate LATA-Wide IntraLATA Toll Rate</u>
1,301-3,700 (RG 2)	\$13.72
3,701-9,500 (RG 3)	\$13.24
9,501-19,000 (RG 4)	\$12.76
19,001-32,000 (RG 5)	\$12.04
32,001-65,000 (RG 6)	\$11.15
65,001-140,000 (RG 7)	\$10.21
140,001-230,000 (RG 8)	\$9.32
230,001-420,000 (RG 9)	\$6.99

e. FTR Optional IntraLATA Toll

1) Description

The service provides customers a uniform rate for IntraLATA toll calls.

2) Availability of Service

a) This service is only offered where the telephone company has the necessary facilities. This service is available to all Citizens, Frontier Telephone of Rochester, Inc. and Frontier Communications of Seneca Gorham, Inc. customers where applicable. It is the telephone company's decision to provide this service.

b) This service is only available on individual lines.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

D. DEFINITION OF CLASSES OF SERVICE (Cont'd)

5. Connecting Company Discounted Toll Service (Cont'd)

e. FTR Optional IntraLATA Toll (Cont'd)

3) Availability of Service (Cont'd)

c) This service is only available to residential customers in the Rochester LATA.

e) Customer of FTR Optional IntraLATA Toll service may not subscribe to any other Optional Calling Plan.

d) This service is furnished for a minimum period of one (1) month.

4) Rates and Charges.

a. Residential IntraLATA Toll Service

FTR Optional IntraLATA Toll
IntraLATA Toll Rates
Per Minute

Monday-Saturday,
(except Holidays) \$0.09

Sundays and Holidays \$0.05

(1) Monday 12 AM through Saturday 11:59 PM.

(2) Sunday 12 AM through 11:59 PM.

(3) Holidays - Christmas Day, New Year's Day,
Independence Day, Labor Day and Thanksgiving 12 AM
- 11:59 PM.

b. There is no nonrecurring charge to change to this service.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

E. WIDE AREA TELEPHONE SERVICE ¹ - Grandfathered

1. General

Wide Area Telephone Service (WATS) is furnished by the Telephone Company or furnished jointly by the Telephone Company and participating or concurring carriers.

2. Definitions

a. Outward WATS

- 1) Outward WATS is the furnishing of facilities for dial type telephone communication from an outward WATS access line, of a type listed in 10. following, to IntraLATA toll points within the Rochester LATA in accordance with the regulations and schedules of charges as specified herein, except as provided in E.3. following. Outward WATS may be used for the completion of local calls, at the subscriber's option, where facilities permit.
- 2) If the subscriber to interLATA WATS does not subscribe to IntraLATA WATS, calls made within the same LATA over the outward WATS access line will be billed at charges for local and toll calls specified in the Telephone Company's Tariffs and/or Retail Catalog.

b. 800 Service

- 1) 800 Service is the furnishing of facilities for dial type telephone communication to an 800 Service access line, of a type listed in 10. following, from intraLATA local and toll points within New York State in accordance with the regulations and schedules of charges as specified herein, except as provided in 2) below.
- 2) InterLATA dial type telephone communication to an 800 Service access line, is furnished by an interexchange carrier. Any interexchange carrier may provide interLATA service subject to the availability and compatibility of the facilities of the Telephone Company and of the interexchange carrier.

Since interLATA calls cannot be prevented from reaching an 800 Service number, the customer subscribing to intraLATA 800 Service must also subscribe to an interLATA 800 Service or similar service provided by an interexchange carrier.

¹ Wide Area Telephone Service (WATS) offering is grandfathered as of August 7, 2020 and limited to existing subscribers at their existing locations.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

E. WIDE AREA TELEPHONE SERVICE ¹ - Grandfathered (Cont'd)

2. Definitions (Cont'd)

c. 800 NXX Service

800 NXX Service is an interim service through which a WATS access line, is furnished for use by an Interexchange Carrier in providing both intraLATA and interLATA incoming dial type telephone communication service at the Interexchange Carrier's WATS-like rates. 800 NXX Service will be withdrawn when 800 Service with ten-digit identification capability is offered.

d. Dial type telephone communication as specified in a. and b. above is a call dialed by the subscriber from his outward WATS access line or an incoming call dialed to a subscriber's 800 Service access line, except that if facilities are not available for dial completion, the call may be placed with a common carrier operator. The call may also be placed with a common carrier operator in the same manner if the subscriber for any reason cannot reach a dialed station.

e. A WATS access line is a transmission path from a Telephone Company Central Office to a subscriber's premises and is provided for the purpose of originating outward WATS calls or receiving incoming 800 Service or 800 NXX Service calls. Each such line will be arranged, at the subscriber's option, for either outward WATS or incoming 800 Service or 800 NXX Service, subject to the provisions of E.5. following.

f. A WATS access line for use by Interexchange Carriers is a transmission path from a Telephone Company Central Office to the premises of the end user designated by the Interexchange Carrier for the purpose of originating outward WATS calls or receiving incoming 800 Service or 800 NXX Service calls. Each such line will be arranged, at the Interexchange Carrier's option, for either outward WATS or incoming 800 Service or 800 NXX Service, but not both, subject to the provisions of E.5. following.

g. The WATS access line for use by Interexchange Carriers is billed by the Telephone Company to the Interexchange Carrier at the monthly rates and service charges set forth in the this Tariff. For Service Arrangements A, B and C, IntraLATA usage which originates (outward service) or terminates (inward service) in this access line is billed by the Telephone Company to the end user at the rates set forth in this Tariff and/or Retail Catalog.

For Service Arrangement D, all usage charges are billed by the Interexchange Carrier which provides the service, at the Interexchange Carrier's WATS-like rates.

¹ Wide Area Telephone Service (WATS) offering is grandfathered as of August 7, 2020 and limited to existing subscribers at their existing locations.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

E. WIDE AREA TELEPHONE SERVICE ¹ - Grandfathered (Cont'd)

3. Limitation of Service

- a. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in 2.d preceding.
- b. WATS is not represented as adapted for connection to other services of the Telephone Company. The service contemplates the provision of satisfactory transmission only between the access line and the calling or called station.
- c. 800 Service or 800 NXX Service may be furnished only when and for so long as the customer subscribes to a sufficient number of access lines to handle adequately the volume of telephone calls received, without interfering with any of the services offered by the Telephone Company. In the event that the use of the service causes such interference, the Telephone Company shall have the right to discontinue service without prior notification to the subscriber.

4. Use of the Service by the Subscriber

The service may be shared subject to the provisions of Section 1, subsection B.2, Sharing of Service.

5. Minimum Contract Period

The minimum contract period for Outward WATS Service provided by the Telephone Company is one month. Contracts are subject to the provisions of paragraph 8. following.

6. Class of Service

- a. Outward WATS furnished by the Telephone Company permits calling between IntraLATA points in Rochester LATA and a WATS access line at rates based on the accumulated time per month. Accumulated time is based on a minimum average of one minute per call. Time is charged in full hours with any remaining fraction over 1/2 hour treated as a full hour.
- b. Charges for calls for Directory Assistance placed over Outward WATS access lines are set forth in Section 5.

¹ Wide Area Telephone Service (WATS) offering is grandfathered as of August 7, 2020 and limited to existing subscribers at their existing locations.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

E. WIDE AREA TELEPHONE SERVICE ¹ - Grandfathered (Cont'd)

7. Allowance for Interruptions

- a. Interruptions to the access line of 24 consecutive hours or more, not due to the negligence of the subscriber, are credited at one-thirtieth of the monthly charge for the access line for each 24 hours or major fraction thereof of interruption.
- b. Message toll telephone service furnished at a subscriber's request when his Outward WATS is interrupted is charged for at the message toll telephone rates, and amendments thereto and successive issues thereof.

8. Continuity of Service

In case of connection of a WATS access line for a subscriber at a location where WATS has been cancelled by the subscriber or end user less than two weeks previous to the date of connection, charges for the service so established will commence one day following the cancellation date of the prior service.

9. Service Charges

An installation charge applies to each access line listed in 10. below, except that no installation charge applies where the service is connected subject to the provisions of paragraph 8. preceding.

Installation charge for each two-wire access line \$102.00

10. Rates and Charges

	<u>Monthly Rate</u> *
a. Access lines	
1) Each WATS Access Line arranged for: Outward WATS and 800 Service	\$30.97
2) Each WATS Access Line for use by Interexchange Carriers arranged for: Outward WATS and 800 Service	\$30.97

* The Surcharge for State Gross Income and Earnings Taxes applies to these rates. See Section 9, Taxes and Surcharges.

¹ Wide Area Telephone Service (WATS) offering is grandfathered as of August 7, 2020 and limited to existing subscribers at their existing locations.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

E. WIDE AREA TELEPHONE SERVICE ¹ - Grandfathered (Cont'd)

10. Rates and Charges (Cont'd)

b. Outward WATS and 800 Service Usage Rates

<u>Time Periods</u>	<u>Hourly Rate</u> *
First 15 Hours, each Hour	\$12.85
Next 30 Hours, each Hour	\$6.65
Next 35 Hours, each Hour	\$4.70
Next 40 Hours, each Hour	\$2.80
Over 120 Hours, each Hour	\$2.10

c. Rates for Fractional Period

If the period of service exceeds one month, the charge for each day in a fractional part of a month is 1/30th of the monthly rate for the access line plus the charges for the hours used.

11. Service Arrangements

a. Subscribers to outward WATS have the option of subscribing to one or more of the Service Arrangements described herein. 800 Service is available with Service Arrangement A only.

b. Interexchange Carriers have the option of designating one or more of the Service Arrangements described herein when ordering WATS access lines for use by Interexchange Carriers, with the exception that 800 Service is available with Service Arrangement A only and 800 NXX Service is available with Service Arrangement D only.

c. Service Arrangement Description:

Service Arrangement A: IntraLATA usage is billed at the WATS rates set forth herein; interLATA usage is billed at the WATS or WATS-like rates of the Interexchange Carrier providing interLATA service.

* The Surcharge for State Gross Income and Earnings Taxes applies to these rates.

¹ Wide Area Telephone Service (WATS) offering is grandfathered as of August 7, 2020 and limited to existing subscribers at their existing locations.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

E. WIDE AREA TELEPHONE SERVICE ¹ - Grandfathered (Cont'd)

11. Service Arrangements (Cont'd)

c. Service Arrangement Descriptions: (Cont'd)

Service Arrangement B: IntraLATA usage is billed at the WATS rates set forth herein; interLATA usage is billed at other than WATS or WATS-like rates (e.g., toll-type rates) of the Interexchange Carrier providing interLATA service.

Service Arrangement C: IntraLATA usage is billed at charges for local and toll calls; interLATA usage is billed at the WATS or WATS-like rates of the Interexchange Carriers providing InterLATA service.

Service Arrangement D: IntraLATA and InterLATA usage is billed by the Interexchange Carrier providing the service at the Interexchange Carrier's WATS-like rates.

12. Service Groups

- a. A Service Group consists of one or more access lines, listed in 10. preceding, having the same Universal Service Order Code (USOC) and serving the same subscriber, or end user, at the same premises.
- b. A subscriber is limited to having one Service Group of the same type (USOC) at the same premises.
- c. Only one USOC may appear in the same Service Group.
- d. Each access line in a Service Group may be assigned only one USOC.

¹ Wide Area Telephone Service (WATS) offering is grandfathered as of August 7, 2020 and limited to existing subscribers at their existing locations.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

E. WIDE AREA TELEPHONE SERVICE ¹ - Grandfathered (Cont'd)

13. Billing of Outward WATS and 800 Service Usage

Where outward WATS and 800 Service usage is billable under the IntraLATA usage rate schedule in paragraph 10.b., preceding, the usage charges are determined in the following manner:

- a. Determine the total hours of IntraLATA usage in each Service Group.
- b. Determine the number of access lines in service in each Service Group.
- c. Determine the average usage per line in each Service Group by dividing the total hours of usage in each Service Group by the number of access lines in each Service Group. Round to the nearest hour for each Service Group.
- d. Compute the average charge per access line by Service Group by multiplying the average usage per line, as determined in c. above, by the appropriate time period charges in paragraph 10. Rates and Charges preceding.
- e. Multiply the average charge per access line in each Service Group by the number of access lines in each Service Group and total separately by Service Group.

¹ Wide Area Telephone Service (WATS) offering is grandfathered as of August 7, 2020 and limited to existing subscribers at their existing locations.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

F. CONNECTING COMPANIES

Connecting Company carriers operating within the Rochester LATA are listed below.

Toll rate centers operated by Connecting Companies and the names of the carriers operating such centers are listed on the following pages of this Section.

<u>Name of Carrier</u>	<u>Principal Office</u>
ALLTEL New York, Inc.	North Syracuse, N.Y.
Citizens Telecommunications Company of New York, Inc.	Rochester, N.Y.
Ogden Telephone Company	Spencerport, N.Y.
Frontier Telephone of Seneca Gorham, Inc.	Holcomb, N.Y.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

G. CONCURRING COMPANIES

1. Connecting Company Toll Rate Centers

<u>Toll Rate Center</u>	<u>Carrier</u>
Dalton	Citizens Telecommunications. Co. of N.Y., Inc.
Hilton	Ogden Tel. Co.
Holcomb	Frontier Communications of Seneca-Gorham, Inc.
Honeoye	Frontier Communications of Seneca-Gorham, Inc.
Rushville	Frontier Communications of Seneca-Gorham, Inc.
Shortsville	ALLTEL New York, Inc.
Spencerport	Ogden Tel. Co.
Stanley	Frontier Communications of Seneca-Gorham, Inc.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

H. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS

1. List of rate Centers

An alphabetical list of each exchange in the Rochester, N.Y. LATA covered by this tariff with its corresponding Vertical and Horizontal Coordinates and Numbering Plan Area.

Mobile Telephone Service base stations, which serve Mobile units within New York State are grouped under "Radiotelephone Stations of Common Carriers" and "Radiotelephone Stations of Miscellaneous Common Carriers."

2. List of Central Offices

A numerical list of each central office and its serving rate center and LATA Service Area.

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

H. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

3. List of Rate Centers

Exchange	V	H	NUMBERING PLAN AREA
Atlanta	5008	2100	585
Avon	4969	2181	585
Bergen.....	4956	2229	585
Brockport.....	4931	2245	585
Caledonia	4967	2203	585
Canandaigua.....	4931	2117	585
Castile	5050	2190	585
Churchville	4947	2223	585
Cohocton	5019	2096	585
Dalton.....	5054	2162	585
Dansville.....	5025	2260	585
East Rochester.....	4909	2172	585
Fairport.....	4908	2165	585
Geneseo.....	4996	2176	585
Hamlin	4914	2253	585
Hemlock	4977	2148	585
Henrietta.....	4938	2186	585
Hilton	4905	2234	585
Holcomb	4941	2137	585
Honeoye	4970	2136	585
Honeoye Falls	4947	2166	585
Leicester.....	5008	2184	585
LeRoy.....	4979	2222	585
Lima			
Livonia.....	4978	2160	585

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

H. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

3. List of Rate Centers (Cont'd)

Exchange	V	H	NUMBERING PLAN AREA
Mount Morris	5014	2175	585
Naples	4990	2099	585
Nunda.....	5046	2166	585
Pavilion.....	5000	2213	585
Perry.....	5027	2191	585
Phelps	4898	2098	585
Radiotelephone Stations of Common Carriers:			
Rochester, N.Y.....	4913	2195	585
Radiotelephone Station of VHF Maritime Common Carriers:			
Rochester, N.Y.....	4913	2195	585
Rush.....	4945	2178	585
Rushville.....	4949	2094	585
Scottsville	4950	2195	585
Shortsville.....	4913	2118	585
Spencerport.....	4923	2223	585
Springwater	5004	2127	585
Stanley	4925	2085	585
Victor	4925	2146	585
Warsaw	5034	2211	585
Wayland	5016	2118	585
Webster	4886	2177	585
West Webster.....	4894	2185	585
Wyoming	5015	2216	585

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

H. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

4. List of Central Offices and Rate Centers

CENTRAL OFFICE	RATE CENTER
222, 4, 5 and 7	Rochester
223	Fairport
226	Avon
229	Honeoye
232, 4, 5 and 8	Rochester
237	Perry
243 and 5	Geneseo
244 and 7	Rochester
248	Each Rochester
253 to 5 incl. and 8.....	Rochester
255 and 6	Rochester
262, 3, 4 and 6	Rochester
265	Webster
271, 2, 3, 5 and 7	Rochester
288	Rochester
289	Shortsville
292	Rochester
293	Churchville
321, 3, 5 and 8	Rochester
334	Henrietta
335	Dansville
336 and 338	Rochester
342	Rochester
346	Livonia
352	Spencerport
359	Henrietta
367	Hemlock
374	Naples
377	Fairport
381, 3 and 5	East Rochester
382	Leicester

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

H. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

4. List of Central Offices and Rate Centers

CENTRAL OFFICE	RATE CENTER
384	Cohocton
388	Fairport
392	Hilton
394 and 6	Canandaigua
395	Brockport
398	Victor
422	Webster
423, 4 and 6 to incl.....	Rochester
425	Fairport
429	Rochester
436	Rochester
442	Rochester
454 and 8	Rochester
461, 4 and 7	Rochester
468	Nunda
473, 5, and 7	Rochester
476	Dalton
482	Rochester
493	Castile
494	Bergen
495	Wyoming
526 and 7	Stanley
533	Rush
534	Atlanta
538	Caledonia
544 and 6	Rochester
554	Rushville
581	Rochester
582	Honeoye Falls
584	Pavilion
586	East Rochester
588	Rochester

CONNECTING COMPANY END USER INTRALATA TOLL SERVICE TARIFF

H. LIST OF RATE CENTERS, CENTRAL OFFICES AND LATA SERVICE AREAS (Cont'd)

4. List of Central Offices and Rate Centers

CENTRAL OFFICE	RATE CENTER
594	Spencerport
637	Brockport
647	Rochester
654	Rochester
657	Holcomb
658	Mount Morris
663	Rochester
669	Springwater
671	West Webster
721, 2, 3, 4, 6 and 9	Rochester
728	Wayland
732, 3, 8 and 9	Rochester
742 and 747	Rochester
768	LeRoy
777	Rochester
781 and 3	Rochester
786	Warsaw
865	Rochester
872	Webster
889	Scottsville
921	Rochester
924	Victor
955	Rochester
964	Hamlin
974 and 5	Rochester
987	Rochester

ADDITIONAL LIFELINE SERVICE CREDIT

Additional Lifeline Service Credit *

Amount of Additional Lifeline Service Credit for Federal Voice-Only Support
(\$5.25 Federal Support)

Exchange	Effective	Amount of Additional Lifeline Credit Per Residential Basic Local Exchange Access Line
Rate Group 2	December 1, 2020	\$18.54
Rate Group 3	December 1, 2020	\$18.54
Rate Group 4	December 1, 2020	\$18.54
Rate Group 9	December 1, 2020	\$14.48

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Amount of Additional Lifeline Service Credit for Federal Bundled Voice and Broadband Support
(\$9.25 Federal Support)

Exchange	Effective	Amount of Additional Lifeline Credit Per Residential Basic Local Exchange Access Line
Rate Group 2	December 1, 2020	\$14.54
Rate Group 3	December 1, 2020	\$14.54
Rate Group 4	December 1, 2020	\$14.54
Rate Group 9	December 1, 2020	\$10.48

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Amount of Additional Lifeline Service Credit for New York State-Only Lifeline Support **
(\$9.25 New York State Support)

Exchange	Effective	Amount of Additional Lifeline Credit Per Residential Basic Local Exchange Access Line
Rate Group 2	December 1, 2020	\$14.54
Rate Group 3	December 1, 2020	\$14.54
Rate Group 4	December 1, 2020	\$14.54
Rate Group 9	December 1, 2020	\$10.48

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* Issued in compliance with Commission Order in Case No. 07-C-0349 December 18, 2010.

** Issued in compliance with Commission Order in Case No. 17-C-0171 April 19, 2018.